

TRACI C. HENRY | DNP, RN

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Strategic Nursing Education Leader | NCLEX Success & Student Retention Expert

Transformative leader with 30 years of experience in academic program development, faculty training, and student success strategies. A recognized NCLEX expert dedicated to improving student persistence, retention, and NCLEX pass rates across university programs. Proven ability to implement data-driven solutions that foster positive academic outcomes and institutional excellence.

AREAS OF EXPERTISE

- NCLEX Success Strategies
 - Student Persistence & Retention
 - Academic Program Development
 - Faculty Training & Development
 - Data-Driven Student Support
 - Curriculum & Instructional Design
 - Educational Technology Integration
 - Regulatory Compliance & Accreditation
 - Student Engagement & Success
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PROFESSIONAL EXPERIENCE

Herzing University | Milwaukee, WI (July 2023 - Present)

Regional Clinical Coordinator (April 2025 - Present)

- **Support Clinical placement and partnerships in Tampa, Alabama, Nashville, New Orleans**

Adjunct Faculty | Remote, Milwaukee, WI (July 2023 - Present)

- **Fundamental and Health Assessment for Direct entry Masters**
- **Medical Surgical course**
- **Information Technology**

Chamberlain University | Chicago, IL

National Director of Academic Programs (October 2023 – Present)

- Lead a team of 22 professionals dedicated to NCLEX support across 24 campuses.
- Spearhead initiatives to improve student persistence in high-risk nursing courses (Pathophysiology, Pharmacology, Adult Health 1 & 2, and Nutrition).
- Implement a targeted intervention platform for at-risk students, resulting in an average **3% session-over-session increase in persistence rates**.
- Develop faculty training programs focused on enhancing student engagement and NCLEX readiness.
- Annual Budget Planning for key programs including NCLEX support and supplemental resources for students in Pre-Licensure

Interim Program Director, San Antonio Campus (March 2023 – December 2024)

- Managed Board of Nursing communications and ensured compliance with academic standards.
- Supported faculty in addressing student challenges to improve retention and progression.
- Driving KPIs

Interim Program Director, Pearland Campus (January 2023 – March 2023)

- Provided leadership oversight and operational support, ensuring program quality and student success.
- Driving KPIs

National Dean of Academic Operations (February 2022 – October 2023)

- Led academic strategy initiatives to enhance NCLEX performance and student retention.
- Developed an **innovative virtual learning platform** providing real-time academic support, tutoring, and workshops for over **23 campus locations plus one BSN Online program**.
- Facilitated cross-functional collaboration to ensure institutional compliance and effectiveness.

Senior Manager of Academic Success (May 2020 – Present)

- Designed and executed strategic outreach and retention programs, increasing student engagement.
- Implemented proactive intervention models in **Salesforce**, leading to measurable improvements in academic performance and persistence.
- Managed student support initiatives, overseeing assessments, goal setting, and program budget allocation.

Academic Success Specialist, School of Nursing (February 2015 – May 2020)

- Led one-on-one and group academic success coaching, significantly improving NCLEX pass rates.
- **Increased university-wide NCLEX pass rates from 83% to 90.2%**, exceeding the national average.
- Developed and launched a **free 8-week virtual NCLEX prep program during COVID-19**, training 5,000 students per session.
- Piloted and integrated a **mindfulness-based intervention program** into nursing curricula, improving student focus and resilience.

ACADEMIC OUTCOMES & IMPACT

NCLEX Success & Program Improvement

- **Raised NCLEX pass rates** from 55% to over **80%** for a struggling campus, removing probationary status.
- Improved national **NCLEX pass rates to 90.2%**, above the **86.5% national average**.
- Established faculty development programs on NCLEX preparation and student engagement strategies.

Student Persistence & Retention

- **Developed a student support platform**, increasing persistence in high-attrition courses by **6% within one session**.
- Implemented faculty training programs that resulted in a **3% increase in faculty persistence**.

Consulting & Subject Matter Expertise

- **NCLEX Nursing Program Consultant** for underserved nursing schools, providing strategic interventions to boost success rates.
 - Designed and led **faculty training on social determinants of health**, enhancing equitable student outcomes.
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ADDITIONAL PROFESSIONAL EXPERIENCE

- **Curriculum Manager of Review and Testing | Elsevier Publishing** (2012 – 2015)
 - **Regional Health Care Coordinator | Constant Care Management** (2011 – 2012)
 - **Director of Risk Management | Brookdale Senior Living** (2009 – 2010)
 - **Faculty & Leadership Roles | Vanderbilt University, Belmont University** (1997 – 2004)
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EDUCATION & CERTIFICATIONS

- **Doctor of Nursing Practice (DNP) | Chamberlain University** (2020)
 - Research Focus: *Reducing Medication Errors through Mindfulness Techniques*
 - **Master of Science in Nursing (MSN) | Vanderbilt University** (1997)
 - Specialization: Women's Health Nurse Practitioner
 - **Bachelor of Arts in Secondary Education | University of Tennessee** (1992)
 - **RN Licensure** (Multi-state Compact, Texas Board of Nursing, Illinois Board of Nursing)
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TECHNOLOGY & SYSTEMS

- Salesforce | Blackboard | CANVAS | Evolve | Banner | Cognos | Snowflake | CORE
 - Elsevier | Evolve | ATI | VATI | UWorld | ARCHER | ExamSoft | Microsoft Suites
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PROFESSIONAL AFFILIATIONS & LEADERSHIP

- **National League for Nursing (NLN) | Site Evaluator, and NLN LEAD (Cohort, 2024)**
 - **Sigma Theta Tau (Phi Pi Chapter) | Member**
 - **American Nurses Association (ANA) | Member**
 - **Texas Nurses Association (TNA) | Member**
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PUBLICATIONS & PRESENTATIONS

- **NCLEX Prep Publications (HESI Review Books)** – Elsevier Publishing
- **"Helping At-Risk Students Succeed"** – National Nurse Educator Summit Speaker
- **"Chamberlain Care Interventions: Supporting High-Risk Students for NCLEX Success"** – Poster Presentation
- **Keynote Speaker Chamberlain BSN Graduation** - Atlanta Campus February 2025
- **Keynote Speaker Chamberlain BSN Graduation** – Tyson's Campus December 2024