

MGMT5307 – Management Change

Summer I 2023 SESSION

Online

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AVAILABILITY HOURS:

Via CHAT, EMAIL or PHONE,
830 407-9178
Monday, Tuesday, Thursday; 10:00 AM to 1:00 PM

GRADING: Grades will be determined as follows:

Discussions (6)	200 Points
Assignments (2)	200 points
Final	100 points
Total Points	500 points

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ONLINE COURSE PROCEDURES: It will be your responsibility to check the **Blackboard website frequently**. You are also required to check your Sul Ross email account since all individual communication will be sent to that address.

YOU ARE REQUIRED TO DOWNLOAD AND USE THE MOZILLA INTERNET BROWSER from Firefox OR Chrome by Google. The Microsoft Internet Explorer in the later versions has recently caused a variety of problems when taking these online exams. Mozilla is available as a free download. Click on the Help and Resources tab when you first log onto the course and then click on Downloads, Utilities, etc. If you need help with this download, contact our OIT department immediately.

Each week, you should read the assigned chapters and check for any new material, new assignments or weekly discussion threads

REQUIRED TEXTS:

1. “HBR’s 10 Must Reads on Change Management” by Harvard Business Review, Harvard Business Review Press, (2011) ISBN-13: 978-142215800
2. “HBR’s 10 Must Reads on Change Management Vol. 2” by Harvard Business Review, Harvard Business Review Press, (2021) ISBN-13: 978-1647820985

OFFICIAL COMMUNICATION: All official communication by the University or me will be sent to your Sul Ross email account. As a result, you are required to activate your email account and check it from time to time for personal communication. I encourage you to email me if you have questions or comments, BUT PLEASE include your full name and the course for which you have questions. Even if you submit your email through the Blackboard site, I cannot tell which course you are in nor what your real name is (i.e., egar123) unless you put it in the body of your email.

TECHNOLOGY HELP: Obtain your SRSU email account name and password directly from the **Central Help Desk at 1-888-837-2882**. For most technology problems, first go to the Lobo Technology Assistance Center (LTAC). The quicklink to this site is available from our home page under the “My SRSU” tab. For specific help with any aspect of Blackboard, including problems with online exams, contact our Blackboard administrators in Alpine.

BLACKBOARD HELP: The Online Support Desk

The Support Desk is where you can direct your more technical questions. For example, if you are having issues submitting a document, getting videos to play, or you are dealing with a technical error in the course. The support desk is open 24 hours a day/7 days a week for your convenience. You can reach the support desk:

- By calling 888.837.6055
- Via email blackboardsupport@sulross.edu
- Using resources from the Technology Support tab within blackboard
- Clicking the Support Desk graphic on the course homepage

As always, academic questions about course assignments, due dates and general course questions should be directed to me (instructor).

STUDENT LEARNING OUTCOMES:

1. Develop an understanding of the need for organizations to adapt to their constantly changing environment.
Assessment: Written assignments, exams and class discussion.
2. Demonstrate a knowledge of the role organizational culture has in resisting and accepting change in an organization
Assessment: Written assignments, exams and class discussion.

3. Demonstrate the ability to develop a strategy to enable an organization to adapt to a changing external environment
Assessment: Written assignments, exams and class discussion.

Marketable Skills for the Aligned MBA Degrees

Marketable Skill 1: Students will understand the functions of the business enterprise in the general economy.

Marketable Skill 2: Students will have the skills needed to effectively lead a business.

Marketable Skill 3: Students will be able to craft effective business strategies for both existing businesses and new businesses.

Marketable Skill 4: Students will be able to make effective oral presentations to both professional and general audiences.

ADA STATEMENT:

Sul Ross State University is committed to equal access in compliance with the Americans with Disabilities Act of 1973. It is the student's responsibility to initiate a request for accessibility services. Students seeking accessibility services must contact Kathy Biddick in Student Services, Room C-102, Uvalde campus. The mailing address is 2623 Garner Field Road, Rio Grande College-Sul Ross State University, Uvalde, Texas 78801. Telephone:830.279.3003 E-mail: kbiddick@sulross.edu

DISTANCE EDUCATION STATEMENT

Students enrolled in distance education courses have equal access to the university's academic support services, library resources, and instructional technology support. For more information about accessing these resources, visit the SRSU website. Students should correspond using Sul Ross email accounts and submit online assignments through Blackboard, which requires secure login information to verify students' identities and to protect students' information. *[If the course requires students to take proctored exams or to purchase additional software or equipment, please describe those requirements here.]* The procedures for filing a student complaint are included in the student handbook. Students enrolled in distance education courses at Sul Ross are expected to adhere to all policies pertaining to academic honesty and appropriate student conduct, as described in the student handbook. Students in web-based courses must maintain appropriate equipment and software, according to the needs and requirements of the course, as outlined on the SRSU website.

Schedule for MGMT5307 – Summer I 2023

Week	Topic	Readings
June 1	Leading Change	Change HBR V1: Leading Change: Why Transformations... by Kotter Change HBR V1: Change Through Persuasion by Garvin & Roberto Change HBR V1: Leading Change... by Hemp and Stewart Change HBR V1: Tipping Point Leadership by Kim and Mauborgn
June 5	Overcoming Resistance Assignment 1 due June 11, 2023	Change HBR V1: The Real Reason People... by Kegan and Lahey Change HBR V1: Cracking the Code... by Beer and Nohria Change HBR V1: The Hard Side of Management... by Sirkin, et al Change HBR V1: Why Change Programs Don't... by Beer, et al
June 12	Changing Cultures	Change HBR V2: What Everyone Gets Wrong... By Barsoux & Barsoux Change HBR V2: Cultural Change That Sticks by Katenbach et al Change HBR V2: Culture Is Not the Culprit by Lorsch and McTague
June 19	Implementing Change Assignment 2 due June 25, 2023	Change HBR V2: The Network Secrets... by Battilana and Casciaro Change HBR V2: Design Dosen't have to,,, by Furr and Shipilov Change HBR V2: Getting Reorgs Right by Heidari-Robinson
June 26	Adaptive Organizations	Change HBR V2: Design for Action by Brown and Martin Change HBR V2: Agile at Scale by Rigby et al Change HBR V2: Your Workforce is more adaptable... by Fuller et. Al.
July 3	Final Essay Exam	Due on Wednesday, July 5, 2023