

# STUDENT SATISFACTION AND PRIORITIES

Student Satisfaction Inventory™ Results

**SPRING 2024 ADMINISTRATION**

**N = 233**

## 1 OUR INSTITUTIONAL STRENGTHS

1. My academic advisor is knowledgeable about requirements in my major.
2. My academic advisor is approachable.
3. Nearly all of the faculty are knowledgeable in their field.
4. The content of the courses within my major is valuable.
5. The instruction in my major field is excellent.

## 2 OUR INSTITUTIONAL CHALLENGES

1. Tuition paid is a worthwhile investment.
2. Adequate financial aid is available for most students.
3. I am able to register for classes I need with few conflicts.
4. Food availability and resources for students.
5. Financial aid awards are announced to students in time to be helpful in college planning.

## 3 IMPORTANCE OF INSTITUTIONAL CHOICE

Students attending their first choice institution are more likely to have higher satisfaction levels overall.

The percentage of our students indicating that we are their:

**1ST CHOICE 65.95%**  
**2ND CHOICE 25.43%**  
**3RD+ CHOICE 8.62%**

**FINANCIAL AID  
COST  
ACADEMIC REPUTATION**

## 4 WHAT FACTORS INFLUENCE ENROLLMENT?

These items are the key areas to improve, based on the priorities of our students.

Important factors in the decision to enroll at our institution are:

## 5 BOTTOM LINE INDICATORS

How satisfied are our students compared with students nationally?

**67%** SRSU Percentage satisfied/very satisfied

**54%** National level satisfied/very satisfied

How likely are our students to enroll again if they had to do it over?

**69%** SRSU Percentage probably/definitely yes

**63%** National level probably/definitely yes

### FOR MORE INFORMATION, CONTACT:

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