

# STUDENT FINANCIAL WELLNESS SURVEY

# Fall 2024 Semester Report

# Sul Ross State University

By Carla Fletcher and Allyson Cornett March 2025



# Helping you evolve for the modern learner: The Trellis Strategies advantage.

Trellis Strategies is a leading strategic nonprofit research and consulting firm focused on advancing postsecondary education and strengthening the workforce. Our commitment is to provide unparalleled insights into the modern learner experience, spanning from application through graduation. Leveraging over four decades of experience in serving higher education institutions and assisting students in navigating intricate processes, Trellis Strategies' dedicated team possesses the knowledge, insight, and expertise to empower organizations to turn data into impactful action and tangible results.

As experts in gathering and analyzing both local and national data, we identify opportunities and provide scalable, tailored solutions for our partners. Our approach involves the transformation of institutions through the enhancement of the learner experience leading to higher enrollment yields, retention rates, and improved student post-graduation outcomes.

Guided by our mission, we navigate the non-linear landscape of postsecondary education, assisting institutions in adapting policies and programs to accommodate diverse learner journeys. By dismantling barriers in policy and processes, we aim to enhance learner outcomes and rebuilding trust in the credentialing process. We are dedicated to the belief that education serves as the cornerstone for unlocking new opportunities, fostering individual economic mobility, and growing community prosperity. For more information, visit our website: www.trellisstrategies.org/about-us/

Trellis research supports data-driven decision making at institutions. Our team has:

515 Research studies in 2024 5.3+

Million students surveyed since 2018

30+

Three decades of organizational research experience

# About the Student Financial Wellness Survey

The Student Financial Wellness Survey (SFWS) is a self-reported, online survey that documents the financial wellbeing and success indicators of postsecondary students across the nation. The SFWS was designed and implemented by Trellis Strategies, starting in 2018. Since then, 3.8 million students have been surveyed at 300 institutions in 37 states.

# About Trellis Strategies

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Want to participate in the Fall 2025 implementation of SFWS? Contact us at research@trellisstrategies.org.

Newsletter subscription: Interested in receiving our monthly newsletter, Strategies 360, via email? Subscribe here: <a href="https://www.trellisstrategies.org/insights/newsletter/">https://www.trellisstrategies.org/insights/newsletter/</a>

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# Acknowledgements

On behalf of the entire Trellis Strategies team, thank you for your commitment to understanding the learner experience on your campus. Our team is focused on helping institutions evolve to better serve the modern learner and we hope that the findings contained within will serve as a catalyst for robust conversation on your campus.

The Student Financial Wellness Survey is a national instrument that is only successful because of participating institutions like yours. By participating you have joined a group of institutions that have shown a strong commitment to addressing the underlying financial barriers that students experience. We are very appreciative of your work supporting students in their educational pursuits.

The instrument, and this reporting, would not be possible without a great team at Trellis Strategies and the many external partners who took the time to review the instrument, questions, and provide feedback on emerging topics. We are grateful for the collaborative nature of this field and the opportunity to learn and grow together as this work continues to evolve.

Finally, our deepest gratitude to the students who took the time to participate in the survey. Our team does not take for granted the trust that you've placed in us by telling us your story through your responses. It is our hope that the information learned from your participation will be used to support students for many years to come as they work towards achieving their goals.

Comments and requests for additional information regarding this report or any of Trellis' other publications are welcome. Please direct questions to:

Bryan Ashton Managing Director Trellis Strategies research@trellisstrategies.org

# **Executive Summary**

The SFWS provides a snapshot of student wellbeing during the fall of 2024. This section highlights key metrics and select survey findings to help Sul Ross State University better understand students' experiences and provide them the support needed to reach their academic potential. Comments and requests for additional information regarding this report are welcome.

| Table 1. Survey Metrics for Sul Ross | State University |
|--------------------------------------|------------------|
| Survey Population                    | 1,820 students   |
| Responses                            | 204 students     |
| Response Rate                        | 11.2%            |
| Completion Rate                      | 86%              |
| Median Time Spent                    | 13 minutes       |

## **Key Findings: Financial Security**

A majority of students—70 percent—reported they would have difficulty finding \$500 in cash or credit in case of an emergency. Many respondents reported running out of money at least once since the beginning of the year. Q39-Q40

• Some reported running out of money more frequently than others, with 28 percent running out of money at least eight times during the year. Q40

Affording monthly expenses is a concern for many college students, especially with the higher than average inflation rates the country has experienced compared to before the COVID-19 pandemic.

• At Sul Ross State University, 59 percent of respondents agreed or strongly agreed they worry about being able to pay their current monthly expenses. Q45

Since January 1, 2024, 84 percent of respondents who had used a credit card in that time frame said they had used it to pay for basic necessities, such as food, transportation, or housing. Many students who used credit cards did not pay off their balance each month. Q61



of students reported experiencing financial difficulties or challenges while enrolled.

• While 73 percent of respondents who had used a credit card in the past year reported paying their bill on time, only 28 percent agreed or strongly agreed they fully pay off their balance each month, with the rest accruing interest at potentially high rates. Q62-Q63



Students who experience financial challenges while enrolled can find it difficult to focus on academics.

• Eighty percent of respondents reported experiencing financial difficulties or challenges while enrolled. Among those students who said they had experienced those challenges, 44 percent said they had difficulty concentrating on their schoolwork because of their financial situation. Q1, Q4

## Key Findings: Paying for College

While many students use savings or income to pay for college, it rarely is enough; few students are able to "pay their way through college."

• Forty-two percent of respondents used their personal savings to pay for college, and 52 percent reported using current employment as a resource. However, only five percent paid for college solely with their savings and current employment. Q24-Q25

# When self-help, family support, and grant aid is not enough, students turned to various forms of credit.

• Student loans helped support 43 percent of respondents and 19 percent reported using credit cards as a method to pay for school. Q19, Q26

# Eighty-seven percent of respondents at Sul Ross State University reported completing the FAFSA in the past 12 months. Q29

• Among those who did not complete the FAFSA, 48 percent said they did not think they would be eligible for financial aid, 13 percent believed they could afford to go to school without financial aid, and 22 percent did not want the possibility of taking on debt. Q32

# The 2024-2025 FAFSA introduced an overhauled application that was intended to streamline the process, but the rollout faced significant issues that led to delays and confusion among students, families, and institutions.<sup>1,2</sup>

• Thirty-one percent of respondents said they had experienced challenges with the "new" 2024-2025 FAFSA. Among those who had experienced challenges, 71 percent said the delays in the FAFSA process caused them stress or anxiety regarding their financial aid situation. Q30, Q31

## Key Findings: Perceptions of Institutional Support and Educational Value

Students experiencing financial difficulties might seek help from a number of different staff and faculty across the institution.

• Twenty-seven percent of students had not spoken with anyone at their institution about their financial struggles. When they did speak with someone, they were most likely to speak with financial aid advisors. However, many sought financial advice from officials who were not experts in financial aid. Q12-Q16

It is vitally important that institutions have student support resources available, and that students are aware of these resources. Students who know there is support available may feel more supported and more connected to their school.

• Sixty-seven percent of students agreed or strongly agreed their school has the support services to help them address their financial situation. Q2



The SFWS includes a customer satisfaction rating (Net Promoter Score or NPS) to allow the institution to better understand how current students perceive their school.

 NPS categorizes respondents into promoters (scoring 9-10), passives (scoring 7-8), and detractors (scoring 0-6), with the formula %Promoters - %Detractors = NPS. A positive NPS (>0) is typically indicative of positive feedback and sentiment. In this survey, Sul Ross State University received a NPS of 20.2. Q17

While concerns about the return on investment of higher education have been growing in recent years, it is still widely valued as a pathway to career success.<sup>3,4</sup> A majority of respondents at Sul Ross State University believe their education will improve their personal circumstances.

• Seventy-nine percent of respondents agreed or strongly agreed that the cost of college is a good investment for their financial future, and 85



of respondents believe a college degree will provide them with a higher quality of life.

percent believe a college degree will provide them with a higher quality of life. Q5-Q6

#### Key Findings: Student Wellbeing

Forty-six percent of surveyed students were food insecure, a condition which can negatively impact mental and physical health, academic success, and overall wellbeing. Q75-Q80

• Forty-five percent of respondents ran out of food and were unable to buy more, while 34 percent ate less than they felt they should, and, most concerningly, 28 percent were hungry but did not eat. Q75, Q79-Q80

Although food insecurity was common among respondents, 39 percent were unaware that Sul Ross State University offered at least one food pantry or closet to assist students in need. Q81

• While food pantries often serve the broader campus community, internal and external factors—such as stigma, shame, and time constraints—may prevent eligible student from accessing this valuable resource. At Sul Ross State University, only 29 percent of students had visited at least one on- or off-campus food pantry. Q82

In the past year, 47 percent had faced challenges securing or maintaining affordable, safe, and quality housing. Although only two percent explicitly self-identified as having experienced homelessness since starting college, 11 percent revealed they had been unhoused within the previous 12 months. Q84-Q99

• The most common expressions of housing insecurity at Sul Ross State University included troubles paying rent (26 percent), difficulty paying the full amount of a gas, utility, or electricity bill (31 percent), and moving in with others due to financial problems (15 percent). Q84, Q86, Q89

Students often experience one or more forms of basic needs insecurity at a time. These compounded difficulties can greatly hinder students' ability to persist and be successful in their education.

• At Sul Ross State University, 61 percent of students were facing at least one basic needs insecurity and 32 percent were both food and housing insecure. Overall, eight percent had dealt with all three forms of basic needs insecurity in the prior 12 months or since starting college. Q75-Q99

Mental wellness is another fundamental basic need, pivotal to student success and personal welfare. A desire to succeed academically, coupled with social isolation, issues maintaining adequate access to food and housing, and financial stress can all contribute to poor mental health.



of respondents reported feeling lonely sometimes or always.

- In the 14 days leading up to the survey, 28 percent of respondents had experienced symptoms of depression and 39 percent reported generalized anxiety disorder. These findings underscore the prevalence of mental health challenges among college students. Q69-Q72
- Loneliness can also significantly impact student mental health. Chronic experiences with loneliness are not only linked to an increase in other mental health issues, including depression and anxiety, but also a

higher risk of mortality. Some estimate the effects of chronic loneliness and social isolation to be equivalent to smoking 15 cigarettes a day.<sup>5</sup> At Sul Ross State University, 51 percent of respondents reported feeling lonely sometimes (43 percent) or always (8 percent). Q73

• With such high percentages of students facing mental health crises—especially among vulnerable populations that are less likely to seek assistance on their own—institutions like Sul Ross State University are making quick interventions to keep these students in school, including offering targeted mental health supports, access to free or reduced-cost services, medical counseling, support groups, and more. However, 24 percent of respondents either did not know (22 percent) or indicated, incorrectly, that Sul Ross State University did not have mental health or counseling services available to students (2 percent). Q74

Students with unreliable transportation are at risk of experiencing academic setbacks, including stopping or dropping out of college.<sup>6</sup> In this survey, 12 percent indicated their car was only somewhat or not at all reliable. Q101

• Eighty-five percent of respondents have a car and 10 percent report ever using public transportation to commute to school. However, regardless of their commute type, 18 percent of respondents at Sul Ross State University had missed class at least once due to unreliable transportation. These students may struggle to access campus, leading to difficulties with punctuality, satisfaction, and their ability to attend classes, meetings, and events. Q100, Q103-Q104

## Key Findings: Special Populations at Sul Ross State University

Understanding the distinctive challenges and opportunities encountered by diverse student groups, including first-generation students, parenting students, and former foster youth, is crucial for fostering student success and cultivating a supportive learning environment.

- **First-Generation Experiences:** Fifty-three percent of respondents identified as the first in their immediate family to attend college, a group that can face unique challenges while navigating the higher education landscape. Q108
- Balancing Parenting and Academics: Student parents, constituting a mosaic of identities, experiences, and backgrounds, made up 34 percent of the surveyed population at Sul Ross State University. Forty-five percent of these students spent 40 or more hours a week providing care for their dependents, and 25 percent had missed at least one day of class due to lack of childcare. Compared to their peers without dependents, these students may struggle to balance their balance caregiving responsibilities with their educational goals.<sup>7</sup> Q33, Q113-Q114
- Juggling Multiple Personas: Sixty-eight percent of students reported working for pay at Sul Ross State University. Sixty-four percent of these respondents were working more than 40 hours a week. Among employed students, 53 percent identified as a "student who works," while the other 47 percent saw themselves as a "worker who goes to school." As the student persona becomes lower in priority, it may become more difficult for that individual to persist to graduation. Q18, Q123, Q128



As the student persona becomes lower in priority, it may be more difficult for that individual to persist to graduation.

Former Foster Youth: At Sul Ross State University, one percent of surveyed students identified as a former foster youth. This population often lacks the financial means, stability, and support required to successfully complete postsecondary education, resulting in fewer than one in ten former foster youth holding a two- or four-year college degree.<sup>8</sup> Q116

# Survey Overview

Trellis Strategies' Student Financial Wellness Survey (SFWS) is a self-reported, web-based survey that seeks to document the financial wellbeing and student success indicators of postsecondary students at institutions across the nation. The survey opened on October 21, 2024, and closed on November 12, 2024. A total of 104 institutions participated in the survey—53 public two-year institutions, two private two-year institutions, 29 public four-year institutions, and 20 private nonprofit four-year institutions.

Across all four-year students responding to the survey:

- Seventy-four percent reported experiencing financial difficulties or challenges while in college.
- Fifty-seven percent of respondents had experienced at least one form of basic needs insecurity (food insecurity, housing insecurity, or homelessness). Eight percent of respondents had experienced all three.
- More than half of respondents (58 percent) said they sometimes or always feel lonely.
- Twenty-one percent of parenting students reported missing at least one day of classes due to lack of childcare.
- Thirty percent of respondents who worked while enrolled reported working more than one job at the time of survey implementation. Nearly half of respondents who worked (49 percent) agreed or strongly agreed that the main reason they worked while enrolled was to pay for their education, and just over half of respondents (53 percent) agreed or strongly agreed their job interferes with their ability to engage in extracurricular activities or social events at school.
- Almost a quarter of respondents (23 percent) reported using at least one form of public assistance during 2024 (e.g., food, unemployment, housing, utility, medical, or childcare).
- Fifty-four percent would have trouble getting \$500 in cash or credit in order to meet an unexpected need within the next month.
- Most respondents (64 percent) reported running out of money at least once during the year, and 19 percent ran out of money eight or more times.
- Over a third of respondents (35 percent) said they had experienced challenges with the "new" 2024-2025 FAFSA, and among those who had experienced challenges, most respondents (78 percent) said the delay in the FAFSA process caused them stress or anxiety.

Nearly half (47 percent) of respondents who reported experiencing financial challenges while in college said they had difficulty concentrating on schoolwork because of their financial situation. This underscores the importance of dedicating resources to building out and expanding student support services. Students' basic needs must be met in order for them to fully focus on their academics.

Students are willing to make the investment in their future. Sixty-nine percent of respondents agreed or strongly agreed that the cost of college was worth it, and 83 percent agreed or strongly agreed a college degree will provide them with a higher quality of life.

Sul Ross State University participated in the Fall 2024 implementation of the SFWS.

| Characteristic                                | Population (N=1,820) | Respondents (n=204) |
|---|----------------------|---------------------|
| Race/Ethnicity                                |                      |                     |
| American Indian or Alaska Native              | 0%                   | 0%                  |
| Asian, Hawaiian, or Other Pacific<br>Islander | 0%                   | 1%                  |
| Black or African American                     | 7%                   | 2%                  |
| Hispanic or Latino                            | 65%                  | 70%                 |
| International                                 | 1%                   | 2%                  |
| White   | 24%                  | 22%                 |
| Multiple                                      | 2%                   | 1%                  |
| Other   | 0%                   | 0%                  |
| Race/Ethnicity Not Reported                   | 1%                   | 1%                  |
| Gender  |                      |                     |
| Female  | 59%                  | 79%                 |
| Male  | 41%                  | 20%                 |
| Self-Identify/Not Reported                    | 0%                   | 1%                  |
| Enrollment Intensity                          |                      |                     |
| Full-time                                     | 52%                  | 55%                 |
| Part-time                                     | 48%                  | 45%                 |
| Enrollment Intensity Not Reported             | 0%                   | 0%                  |
| Class Year                                    |                      |                     |
| 1st (<30 credits earned)                      | 65%                  | 63%                 |
| 2nd (30-59 credits earned)                    | 22%                  | 23%                 |
| 3rd (60-89 credits earned)                    | 8%                   | 8%                  |
| 4th (90-120 credits earned)                   | 4%                   | 6%                  |
| 5th (120+ credits earned)                     | 0%                   | 0%                  |
| Class Year Not Reported                       | 0%                   | 0%                  |
| Age   |                      |                     |
| Average Age (Years)                           | 26.5                 | 27.2                |
|   |                      |                     |

Comparison groups are derived from aggregate data collected from all 104 schools participating in the survey and are presented by sector. Values presented in this report are rounded; therefore, the sum of response frequencies may not equal 100 percent. A description of the methodology, tests for representativeness, scales used in the survey, and a list of the institutions that participated in the 2024 SFWS can be found in the appendices to this report.

# Survey Frequencies

| Q1: | While in college, ha financial difficulties             | -                        |                                 |
|-----|---|--------------------------|---------------------------------|
|     |   | SRSU                     | Public<br>4yr                   |
|     | Yes   | 80%                      | 75%                             |
|     | No  | 18%                      | 21%                             |
|     | l Don't Know  | <b>2</b> %               | 4%                              |
|     |   | n=203                    | n=20193                         |
| Q2: | My school has the s<br>help me address my<br>situation. |                          |                                 |
|     |   | SRSU                     | Public<br>4yr                   |
|     | Strongly Agree  | 18%                      | 9%                              |
|     | Agree   | <b>49</b> %              | 43%                             |
|     | Neutral   | 21%                      | 31%                             |
|     | Disagree  | <b>9</b> %               | 13%                             |
|     | Strongly Disagree                                       | 4%                       | 4%                              |
|     |   | n=199                    | n=19257                         |
| Q3: | My school is aware situation.                           | of my fina               | ancial                          |
|     |   | SRSU                     | Public<br>4yr                   |
|     | Strongly Agree  | 10%                      | 7%                              |
|     | Agree   | <b>28</b> %              | <b>28</b> %                     |
|     | Neutral   | 31%                      | 32%                             |
|     | Disagree  | 25%                      | <b>24</b> %                     |
|     | Strongly Disagree                                       | 7%                       | 9%                              |
|     |   | n=199                    | n=19257                         |
| ~ ~ | l have difficulty con<br>schoolwork becaus              |                          |                                 |
| Q4: | situation.*   |                          |                                 |
| Q4: | situation.*   | SRSU                     | Public<br>4yr                   |
| Q4: | situation.*<br>Strongly Agree                           | SRSU<br>11%              |                                 |
| Q4: |   |                          | 4yr                             |
| Q4: | Strongly Agree  | 11%                      | 4yr<br>13%                      |
| Q4: | Strongly Agree<br>Agree                                 | 11%<br>33%               | 4yr<br>13%<br>35%               |
| Q4: | Strongly Agree<br>Agree<br>Neutral                      | 11%<br>33%<br>27%        | 4yr<br>13%<br>35%<br>24%        |
| Q4: | Strongly Agree<br>Agree<br>Neutral<br>Disagree          | 11%<br>33%<br>27%<br>22% | 4yr<br>13%<br>35%<br>24%<br>23% |

| Q5: | The cost of college investment for my f                              | -           | uture.        |
|-----|--|-------------|---------------|
|     |  | SRSU        | Public<br>4yr |
|     | Strongly Agree   | 32%         | 23%           |
|     | Agree  | <b>47</b> % | 45%           |
|     | Neutral  | 16%         | 22%           |
|     | Disagree   | 2%          | 7%            |
|     | Strongly Disagree  | 3%          | 2%            |
|     |  | n=198       | n=19248       |
| Q6: | A college degree wi<br>higher quality of life                        | •           | me with a     |
|     |  | SRSU        | Public<br>4yr |
|     | Strongly Agree   | <b>42</b> % | 37%           |
|     | Agree  | 44%         | <b>46</b> %   |
|     | Neutral  | 11%         | 13%           |
|     | Disagree   | <b>2</b> %  | 3%            |
|     | Strongly Disagree  | 2%          | 1%            |
|     |  | n=197       | n=19241       |
| Q7: | Tuition - To what ext<br>or disagree that you<br>following items mor | ır school ı | makes the     |
|     |  | SRSU        | Public<br>4yr |
|     | Strongly Agree   | 23%         | 12%           |
|     | Agree  | 45%         | 33%           |
|     | Neutral  | <b>20</b> % | <b>20</b> %   |
|     | Disagree   | 10%         | 23%           |
|     | Strongly Disagree  | 2%          | 11%           |
|     | Not Applicable   | 0%          | 1%            |
|     |  | n=198       | n=18864       |
|     |  |             |               |

| Q8: | Housing - To what e<br>or disagree that you<br>following items mor | r school r  | makes the     |
|-----|--|-------------|---------------|
|     |  | SRSU        | Public<br>4yr |
|     | Strongly Agree   | 11%         | 5%            |
|     | Agree  | 18%         | 15%           |
|     | Neutral  | 33%         | 27%           |
|     | Disagree   | 9%          | <b>26</b> %   |
|     | Strongly Disagree  | 3%          | 15%           |
|     | Not Applicable   | <b>26</b> % | 13%           |
|     |  | n=198       | n=18859       |
|     |  |             |               |

Food - To what extent do you agree orQ9: disagree that your school makes the following items more affordable?

|                   | SRSU  | Public<br>4yr |
|-------------------|-------|---------------|
| Strongly Agree    | 11%   | 7%            |
| Agree             | 17%   | 25%           |
| Neutral           | 34%   | 28%           |
| Disagree          | 9%    | 21%           |
| Strongly Disagree | 4%    | <b>9</b> %    |
| Not Applicable    | 25%   | 9%            |
|                   | n=197 | n=18849       |

Q10: Transportation - To what extent do you agree or disagree that your school makes the following items more affordable?

|                   | SRSU        | Public<br>4yr |
|-------------------|-------------|---------------|
| Strongly Agree    | 9%          | 21%           |
| Agree             | 14%         | 30%           |
| Neutral           | <b>39</b> % | 24%           |
| Disagree          | 7%          | 9%            |
| Strongly Disagree | 4%          | 5%            |
| Not Applicable    | <b>27</b> % | 11%           |
|                   | n=197       | n=18863       |

| Q11:         | Textbooks - To what<br>agree or disagree th<br>makes the following<br>affordable?         | at your so  | chool         |
|--------------|---|-------------|---------------|
|              |   | SRSU        | Public<br>4yr |
|              | Strongly Agree  | 24%         | 11%           |
|              | Agree   | 43%         | 25%           |
|              | Neutral   | 13%         | 23%           |
|              | Disagree  | 13%         | 25%           |
|              | Strongly Disagree   | 7%          | 14%           |
|              | Not Applicable  | 1%          | 1%            |
|              |   | n=197       | n=18854       |
| Q12-<br>Q16: | During my time at so<br>spoken with the follo<br>about my financial s<br>all that apply)* | owing ind   | lividuals     |
|              |   | SRSU        | Public<br>4yr |
|              | Financial Aid<br>Advisor  | 65%         | 39%           |
|              | Academic Advisor  | 38%         | 38%           |
|              | Faculty Member  | <b>27</b> % | 21%           |
|              | Other Staff   | 18%         | 14%           |
|              | l Have Not Spoken<br>With Any of These<br>Individuals                                     | 27%         | <b>40</b> %   |
|              | *Percentages indica<br>who chose at least o<br>choices                                    |             |               |
| Q17:         | How likely is it that y<br>recommend your so<br>student?                                  |             |               |
|              |   | SRSU        | Public<br>4yr |
|              | 0 (Not at All Likely)   | 1%          | 1%            |
|              | 1   | 0%          | 0%            |
|              | 2   | 2%          | 1%            |
|              | 3   | 1%          | 2%            |
|              | 4   | 4%          | 3%            |
|              | 5   | 6%          | 8%            |
|              | 6   | 10%         | 12%           |
|              | 7   | 18%         | 21%           |
|              | 8   | 16%         | 22%           |
|              | 9   | 8%          | 10%           |
|              |   |             |               |

10 (Very Likely)

n=193 n=18638

21%

35%

## Q17: Net Promoter Score (NPS)\* How likely is it that you would recommend your school to a potential student?

|                              | SRSU  | Public<br>4yr |
|------------------------------|-------|---------------|
| Promoters (Score<br>9-10)    | 44%   | <b>30</b> %   |
| Passives (Score 7-<br>8)     | 33%   | 43%           |
| Detractors (Score<br>0-6)    | 23%   | 27%           |
| Net Promoter<br>Score (NPS)* | 20.21 | 3.42          |
|                              | n=193 | n=18638       |

\* A Net Promoter Score (NPS) is a research-based method to benchmark and compare customer satisfaction ratings across different services, businesses, and products. NPS uses a 0-10 scale. Those who score 9-10 are promoters, 7-8 are passives, and 0-6 are detractors. %Promoters -%Detractors = NPS. A positive NPS (>0) is generally considered good, with highest performers usually between 50 and 80.

# Q18: Do you work for pay? Public 4yr Yes 68% 67% No 27% 30% I Don't Know 5% 3% n=192 n=18648

| Q19-<br>Q27: | Do you use any of th<br>methods to pay for<br>that apply)*                         |             | -                 |
|--------------|--|-------------|-------------------|
|              |  | SRSU        | Public<br>4yr     |
|              | Student loan(s) I<br>have taken out for<br>myself                                  | 43%         | 44%               |
|              | Student loan(s)<br>my parents took<br>out  | 8%          | 17%               |
|              | Other support<br>from my parents<br>and/or family                                  | 26%         | 42%               |
|              | Pell grant and/or other grants   | <b>60</b> % | <b>50</b> %       |
|              | Scholarships   | <b>46</b> % | <b>65</b> %       |
|              | Current income   | 52%         | <b>46</b> %       |
|              | Personal savings   | <b>42</b> % | <b>49</b> %       |
|              | Credit cards   | 19%         | 16%               |
|              | Military or veteran<br>benefits  | <b>9</b> %  | 6%                |
|              | *Percentages indica<br>who chose at least o<br>choices                             |             |                   |
| Q28:         | Since January 1, 202<br>received emergency<br>institution?                         | -           |                   |
|              |  | SRSU        | Public<br>4yr     |
|              | Yes  | <b>9</b> %  | 3%                |
|              | No   | 78%         | 84%               |
|              | l Don't Know   | 13%         | 13%               |
|              |  | n=191       | n=18536           |
| Q29:         | In the past 12 month<br>someone on your be<br>FAFSA (Free Applica<br>Student Aid)? | ehalf com   | plete the         |
|              |  |             | <b>B</b> 1 11     |
|              |  | SRSU        | Public<br>4yr     |
|              | Yes  | SRSU<br>87% |                   |
|              | Yes<br>No  |             | 4yr               |
|              |  | <b>87</b> % | 4yr<br>82%        |
|              | No   | 87%<br>13%  | 4yr<br>82%<br>15% |

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| Q30: | Did you experiend<br>the "new" 2024-2<br>starting January 1<br>semester aid? | 025 FAFSA (   | available   |
|------|--|---|---|
|      |  | SRSU  | Public<br>4yr                                     |
|      | Yes  | 31%   | 37%   |
|      | No   | 61%   | 48%   |
|      | I Don't Know   | 8%  | 14%   |
|      |  | n=190   | n=18340   |
| Q31: | Has the delay in t<br>the 2024-2025 ac                                       | ademic yea  | r caused  |
| Q31: |  | ademic yea<br>anxiety rega                                      | r caused<br>ording<br><b>Public</b>               |
| Q31: | the 2024-2025 ac<br>you any stress or  | ademic yea<br>anxiety rega<br>situation?*                       | r caused<br>Irding                                |
| Q31: | the 2024-2025 ac<br>you any stress or<br>your financial aid                  | ademic yea<br>anxiety rega<br>situation?*<br>SRSU               | r caused<br>Irding<br><b>Public</b><br>4yr        |
| Q31: | the 2024-2025 ac<br>you any stress or<br>your financial aid<br>Yes           | ademic yea<br>anxiety rega<br>situation?*<br>SRSU<br>71%        | r caused<br>rding<br>Public<br>4yr<br>79%         |
| Q31: | the 2024-2025 ac<br>you any stress or<br>your financial aid<br>Yes<br>No     | ademic yea<br>anxiety rega<br>situation?*<br>SRSU<br>71%<br>24% | r caused<br>arding<br>Public<br>4yr<br>79%<br>16% |

the above choices.

| _    |  |             |               |
|------|--|-------------|---------------|
| Q32: | Did any of the follow<br>your decision to not<br>FAFSA? Please chec                | complete    | e the         |
|      |  | SRSU        | Public<br>4yr |
|      | The application<br>form(s) were too<br>much work or too<br>time-consuming          | 13%         | 16%           |
|      | l did not want the<br>possibility of<br>taking on debt                             | 22%         | 20%           |
|      | l did not have<br>enough<br>information about<br>how to apply for<br>financial aid | 13%         | 12%           |
|      | l could afford to go<br>to school without<br>financial aid                         | 13%         | 26%           |
|      | l did not think l<br>would be eligible<br>for financial aid                        | 48%         | <b>52</b> %   |
|      | l did not plan to<br>continue my<br>degree/program                                 | 13%         | 1%            |
|      | Delays and/or<br>uncertainty in the<br>2024-2025 FAFSA<br>process                  | 9%          | 10%           |
|      | Other reasons  | <b>26</b> % | 24%           |
|      |  | n=36        | n=4110        |
|      | *Of respondents wh<br>Q29  | o answer    | ed 'No' to    |
| Q33: | Are you a parent, pri<br>legal guardian to any                                     | -           | -             |
| -    |  | SRSU        | Public<br>4vr |

|              | SRSU        | Public<br>4yr |
|--------------|-------------|---------------|
| Yes          | 34%         | 11%           |
| No           | <b>64</b> % | 89%           |
| l Don't Know | 2%          | 1%            |
|              | n=189       | n=18206       |

| Q34:         | Are you a caregiver<br>any other depender   |   | uardian to   |  |  |  |  |
|--------------|---|---|--|--|--|--|--|
|              |   | SRSU  | Public<br>4yr  |  |  |  |  |
|              | Yes   | 18%   | 4%   |  |  |  |  |
|              | No  | <b>81</b> %   | <b>95</b> %  |  |  |  |  |
|              | l Don't Know  | 1%  | 1%   |  |  |  |  |
|              |   | n=189   | n=18183  |  |  |  |  |
| Q35:         | Your spouse - Do yo<br>support for any of th<br>individuals?  | -   |  |  |  |  |  |
|              |   | SRSU  | Public<br>4yr  |  |  |  |  |
|              | Yes   | 17%   | 8%   |  |  |  |  |
|              | No  | 82%   | 91%  |  |  |  |  |
|              | I Don't Know  | 1%  | 1%   |  |  |  |  |
|              |   | n=187   | n=18131  |  |  |  |  |
|              | A child or children -   |   |  |  |  |  |  |
| Q36:         | financial support for any of the following individuals?   |   |  |  |  |  |  |
|              |   | SRSU  | Public<br>4yr  |  |  |  |  |
| -            |   |   |  |  |  |  |  |
|              | Yes   | 32%   | 10%  |  |  |  |  |
|              | Yes<br>No   | 32%<br>66%  | 10%<br>89%   |  |  |  |  |
|              |   |   |  |  |  |  |  |
|              | No  | 66%   | 89%  |  |  |  |  |
| Q37:         | No  | <b>66%</b><br><b>2%</b><br>n=188<br>ardian(s)<br>pport for  | <b>89%</b><br><b>1%</b><br><i>n=18115</i><br>- Do you  |  |  |  |  |
| Q37:         | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su  | <b>66%</b><br><b>2%</b><br>n=188<br>ardian(s)<br>pport for  | <b>89%</b><br><b>1%</b><br><i>n=18115</i><br>- Do you  |  |  |  |  |
| Q37:         | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su  | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?  | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public   |  |  |  |  |
| Q37:         | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals   | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU  | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr  |  |  |  |  |
| Q37:         | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes  | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%   | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%   |  |  |  |  |
| Q37:         | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No  | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%  | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%  |  |  |  |  |
| Q37:<br>Q38: | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No  | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%<br>1%<br>n=186<br>ers - Do y<br>pport for                      | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%<br>1%<br>1%<br>1%  |  |  |  |  |
|              | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No<br>I Don't Know<br>Other family membr<br>provide financial su  | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%<br>1%<br>n=186<br>ers - Do y<br>pport for                      | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%<br>1%<br>1%<br>1%  |  |  |  |  |
|              | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No<br>I Don't Know<br>Other family membr<br>provide financial su  | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%<br>n=186<br>ers - Do y<br>pport for<br>s?                      | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%<br>1%<br>n=18098<br>ou<br>any of the<br>Public                     |  |  |  |  |
|              | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No<br>I Don't Know<br>Other family membr<br>provide financial su<br>following individuals               | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%<br>n=186<br>ers - Do y<br>pport for<br>s?<br>SRSU              | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%<br>1%<br>n=18098<br>ou<br>any of the<br>Public<br>4yr              |  |  |  |  |
|              | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No<br>I Don't Know<br>Other family membo<br>provide financial su<br>following individuals               | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%<br>1%<br>n=186<br>ers - Do yp<br>pport for<br>s?<br>SRSU<br>9% | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%<br>1%<br>n=18098<br>ou<br>any of the<br>Public<br>4yr<br>8%        |  |  |  |  |
|              | No<br>I Don't Know<br>Your parent(s) or gu<br>provide financial su<br>following individuals<br>Yes<br>No<br>I Don't Know<br>Other family member<br>provide financial su<br>following individuals<br>Yes<br>No | 66%<br>2%<br>n=188<br>ardian(s)<br>pport for<br>s?<br>SRSU<br>19%<br>81%<br>n=186<br>ers - Do y<br>pport for<br>s?<br>SRSU<br>9%<br>91% | 89%<br>1%<br>n=18115<br>- Do you<br>any of the<br>Public<br>4yr<br>12%<br>87%<br>1%<br>n=18098<br>ou<br>any of the<br>Public<br>4yr<br>8%<br>91% |  |  |  |  |

| Q39: | Would you have trouble getting \$500 in<br>cash or credit in order to meet an<br>unexpected need within the next<br>month? |             |               |  |  |  |  |
|------|--|-------------|---------------|--|--|--|--|
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Yes  | <b>70</b> % | 54%           |  |  |  |  |
|      | No   | 21%         | 35%           |  |  |  |  |
|      | l Don't Know   | 9%          | 11%           |  |  |  |  |
|      |  | n=188       | n=18068       |  |  |  |  |
| Q40: | Since January 1, 202<br>how many times did<br>money?   |             | -             |  |  |  |  |
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Never  | 21%         | 36%           |  |  |  |  |
|      | One Time   | 6%          | 7%            |  |  |  |  |
|      | Two Times  | 10%         | <b>9</b> %    |  |  |  |  |
|      | Three Times  | 12%         | 9%            |  |  |  |  |
|      | Four Times   | 10%         | 7%            |  |  |  |  |
|      | Five Times   | 7%          | 6%            |  |  |  |  |
|      | Six Times  | 5%          | 4%            |  |  |  |  |
|      | Seven Times  | 2%          | 1%            |  |  |  |  |
|      | Eight or More<br>Times   | 28%         | 19%           |  |  |  |  |
|      |  | n=187       | n=17988       |  |  |  |  |
| Q41: | Since January 1, 202<br>borrowed money fro<br>and/or friends?  | -           |               |  |  |  |  |
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Yes  | <b>65</b> % | 64%           |  |  |  |  |
|      | No   | 33%         | 34%           |  |  |  |  |
|      | l Don't Know   | 2%          | 2%            |  |  |  |  |
|      |  | n=187       | n=17999       |  |  |  |  |
| Q42: | l always pay my bill   | s on time.  |               |  |  |  |  |
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Strongly Agree   | 21%         | 31%           |  |  |  |  |
|      | Agree  | <b>46</b> % | 44%           |  |  |  |  |
|      | Neutral  | 18%         | 15%           |  |  |  |  |
|      | Disagree   | 12%         | 8%            |  |  |  |  |
|      | Strongly Disagree  | 3%          | 2%            |  |  |  |  |
|      |  | n=187       | n=17931       |  |  |  |  |
|      |  |             |               |  |  |  |  |

| Q43: | I follow a weekly or   | monthly b   | oudget.       |  |  |  |  |
|------|--|-------------|---------------|--|--|--|--|
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Strongly Agree   | 11%         | 13%           |  |  |  |  |
|      | Agree  | 45%         | 36%           |  |  |  |  |
|      | Neutral  | 23%         | 24%           |  |  |  |  |
|      | Disagree   | 18%         | 22%           |  |  |  |  |
|      | Strongly Disagree  | 3%          | 5%            |  |  |  |  |
|      |  | n=187       | n=17929       |  |  |  |  |
| Q44: | I know how to mana well.                                     | age my fin  | ances         |  |  |  |  |
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Strongly Agree   | 8%          | 13%           |  |  |  |  |
|      | Agree  | <b>49</b> % | <b>42</b> %   |  |  |  |  |
|      | Neutral  | 24%         | <b>28</b> %   |  |  |  |  |
|      | Disagree   | 15%         | 14%           |  |  |  |  |
|      | Strongly Disagree  | 4%          | 3%            |  |  |  |  |
|      |  | n=187       | n=17912       |  |  |  |  |
| Q45: | l worry about being able to pay my current monthly expenses. |             |               |  |  |  |  |
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Strongly Agree   | 17%         | 17%           |  |  |  |  |
|      | Agree  | <b>42</b> % | <b>36</b> %   |  |  |  |  |
|      | Neutral  | <b>20</b> % | 20%           |  |  |  |  |
|      | Disagree   | 18%         | 21%           |  |  |  |  |
|      | Strongly Disagree  | 4%          | 6%            |  |  |  |  |
|      |  | n=186       | n=17734       |  |  |  |  |
| Q46: | l worry about having pay for school.                         | g enough i  | money to      |  |  |  |  |
|      |  | SRSU        | Public<br>4yr |  |  |  |  |
|      | Strongly Agree   | 30%         | 31%           |  |  |  |  |
|      | Agree  | 35%         | 33%           |  |  |  |  |
|      | Neutral  | 16%         | 13%           |  |  |  |  |
|      | Disagree   | 13%         | 16%           |  |  |  |  |
|      |  |             |               |  |  |  |  |
|      | Strongly Disagree  | 6%          | 7%            |  |  |  |  |

| Q47: | l know how I will pay semester.   | y for colle                                    | ge next  |  |  |
|------|---|--|--|--|--|
|      |   | SRSU   | Public<br>4yr  |  |  |
|      | Strongly Agree  | 14%  | 16%  |  |  |
|      | Agree   | 35%  | 44%  |  |  |
|      | Neutral   | <b>29</b> %                                    | <b>20</b> %  |  |  |
|      | Disagree  | 13%  | 14%  |  |  |
|      | Strongly Disagree   | <b>9</b> %                                     | 6%   |  |  |
|      |   | n=187  | n=17745  |  |  |
| Q48: | It is important that I<br>financially while in o                          |  | my family  |  |  |
|      |   | SRSU   | Public<br>4yr  |  |  |
|      | Strongly Agree  | 25%  | 12%  |  |  |
|      | Agree   | 32%  | <b>19</b> %  |  |  |
|      | Neutral   | 28%  | 33%  |  |  |
|      | Disagree  | 12%  | 23%  |  |  |
|      | Strongly Disagree   | 2%   | 13%  |  |  |
|      |   | n=185  | n=17727  |  |  |
| Q49: | I know how to keep spending too much                                      | -  | om   |  |  |
|      |   | SRSU   | Public<br>4yr  |  |  |
|      | Strongly Agree  | 18%  | <b>20</b> %  |  |  |
|      | Agree   | <b>59</b> %                                    | 51%  |  |  |
|      | Neutral   | 12%  | 15%  |  |  |
|      | Disagree  | <b>9</b> %                                     | 12%  |  |  |
|      | Strongly Disagree   | 2%   | 2%   |  |  |
|      |   | n=185  | n=17562  |  |  |
|      | I know where to find the advice I need to make decisions involving money. |  |  |  |  |
| Q50: |   |  | ce I need  |  |  |
| Q50: |   |  | ce I need  |  |  |
| Q50: |   | nvolving r                                     | ce I need<br>noney.<br><b>Public</b>                             |  |  |
| Q50: | to make decisions i   | nvolving r<br>SRSU                             | ce I need<br>noney.<br>Public<br>4yr                             |  |  |
| Q50: | to make decisions i<br>Strongly Agree                                     | nvolving r<br>SRSU<br>18%                      | ce I need<br>noney.<br>Public<br>4yr<br>15%                      |  |  |
| Q50: | to make decisions i<br>Strongly Agree<br>Agree                            | nvolving r<br>SRSU<br>18%<br>40%               | Public<br>4yr<br>15%<br>45%                                      |  |  |
| Q50: | to make decisions i<br>Strongly Agree<br>Agree<br>Neutral                 | nvolving r<br>SRSU<br>18%<br>40%<br>22%        | Ce I need<br>noney.<br>Public<br>4yr<br>15%<br>45%<br>19%        |  |  |
| Q50: | to make decisions i<br>Strongly Agree<br>Agree<br>Neutral<br>Disagree     | nvolving r<br>SRSU<br>18%<br>40%<br>22%<br>16% | Ce I need<br>noney.<br>Public<br>4yr<br>15%<br>45%<br>19%<br>17% |  |  |

|               |   |               |                       |      |  | 9%                   | <b>4y</b>  |
|---------------|---|---------------|-----------------------|------|--|----------------------|------------|
|               |   |               |                       |      | sources?   | SRSU                 | Pub        |
|               |   | n=183         | n=17387               | Q59: | have you used th                                   | -                    |            |
|               | l Don't Know  | 2%            | 2%                    |      | Pay Day Loan - Si                                  | n=183<br>nce lanuary | n=173      |
|               | No  | 95%           | 95%                   |      | l Don't Know                                       | 1%                   | 2%         |
|               | Yes   | 4%            | 3%                    |      | No   | <b>60%</b>           |            |
|               |   | SRSU          | 4yr                   |      | Yes  | <b>39%</b>           | 209<br>789 |
| <b>4</b> 0 II | public assistance<br>areas?                               |               | wing<br><b>Public</b> |      |  | SRSU                 | Pub<br>4y  |
| Q54:          | 2024, have you u  | sed or receiv | ved                   | Q58: | January 1, 2024, I<br>following borrow             | -                    |            |
|               | Utility Assistance  | n=181         | n=17383               | 050  | Buy Now, Pay Lat                                   |                      |            |
|               | I Don't Know  | 2%            | 2%                    |      |  | n=183                | n=173      |
|               | No  | 96%           | 96%                   |      | l Don't Know                                       | 1%                   | 1%         |
|               | Yes   | 2%            | 2%                    |      | No   | 44%                  | 439        |
|               |   | 3830          | 4yr                   |      | Yes  | 56%                  | 56%        |
|               | areas?  | SRSU          | Public                |      |  | SRSU                 | Pub<br>4y  |
| Q53:          | Housing Assistar<br>2024, have you u<br>public assistance | sed or receiv | ved                   | Q57: | Credit Card - Sind<br>have you used th<br>sources? | -                    |            |
|               |   | n=182         | n=17394               |      |  | n=182                | n=17       |
|               | l Don't Know  | 2%            | 2%                    |      | l Don't Know                                       | 3%                   | 2%         |
|               | No  | 96%           | 97%                   |      | No   | 96%                  | 979        |
|               | Yes   | SRSU<br>3%    | 4yr<br>1%             |      | Yes  | SRSU<br>2%           | 4y         |
|               | following areas?  |               | Public                |      | areas?   |                      | Pub        |
| Q52:          | received public assistance in the p<br>following areas? a |               | public assistance     |      |  |                      |            |
|               | Unemployment Assistance - Since                           |               |                       |      | Child Care Assist<br>1, 2024, have you             |                      |            |
|               |   | n=183         | n=17400               |      |  | n=183                | n=174      |
|               | I Don't Know  | 1%            | 3%                    |      | I Don't Know                                       | 3%                   | 4%         |
|               | No  | 85%           | 86%                   |      | No   | 86%                  | 81%        |
|               | Yes   | 14%           | 11%                   |      | Yes  | 11%                  | 159        |
|               |   | SRSU          | Public<br>4yr         |      |  | SRSU                 | Pub<br>4y  |
| Q51:          | 2024, have you u<br>public assistance<br>areas?           |               | wing                  | Q55: | 2024, have you u<br>public assistance<br>areas?    |                      | wing       |

n=183 n=17297

2%

2%

I Don't Know

| Q60: | 2024, have you use<br>borrowing sources? |             | owing         | Q65: | expected to have a                          | t this poin |               |
|------|--|-------------|---------------|------|---|-------------|---------------|
|      |  | SRSU        | Public<br>4yr |      |   | SRSU        | Public<br>4yr |
|      | Yes                                      | 6%          | 5%            |      | Strongly Agree                              | <b>24</b> % | 25%           |
|      | No                                       | 92%         | 92%           |      | Agree                                       | 37%         | 32%           |
|      | I Don't Know                             | 2%          | 3%            |      | Neutral                                     | 18%         | 21%           |
|      | TDOITERIOW                               | n=183       |               |      | Disagree                                    | 15%         | 18%           |
|      | Since January 1, 202                     |             | n=17248       |      | Strongly Disagree                           | <b>6</b> %  | 4%            |
|      | credit card to pay fo                    | -           | ou useu a     |      |   | n=82        | n=752         |
| 261: | necessities, such a                      | s food,     |               |      | *Of respondents wl<br>a student loan they   |             |               |
|      | transportation, or h                     | ousing?*    | Public        |      | themselves ('Yes' to                        |             | 01            |
|      |  | SRSU        | 4yr           |      | How confident are                           | -           | ou will be    |
|      | Yes                                      | 84%         | 90%           | Q66: | able to pay off the debt acquired wh        |             |               |
|      | No                                       | 16%         | 10%           |      | you were a student                          | ?*          |               |
|      | I Don't Know                             | 0%          | 1%            |      |   | SRSU        | Public<br>4yr |
|      |  | n=102       | n=9638        |      | Not At All                                  |             |               |
|      | *Of respondents wh                       | no answer   | ed 'Yes'      |      | Confident                                   | <b>30</b> % | <b>29</b> %   |
|      | to Q57                                   |             |               |      | Somewhat                                    | 45%         | 43%           |
| 262: | I always pay my credit card bill on      |             | ill on        |      | Confident                                   | 4370        | 4370          |
| 202. | time.*                                   |             |               |      | Confident                                   | 17%         | 19%           |
|      |  | SRSU        | Public<br>4yr |      | Very Confident                              | 7%          | <b>9</b> %    |
|      | Strongly Agree                           | 27%         | 39%           |      |   | n=82        | n=752         |
|      | Agree                                    | 46%         | 40%           |      | *Of respondents wl                          |             |               |
|      | Neutral                                  | 12%         | 9%            |      | a student loan they<br>themselves ('Yes' to |             | or            |
|      | Disagree                                 | 10%         | 8%            |      | The amount of tota                          | -           | . credit      |
|      | Strongly Disagree                        | 5%          | 3%            | 007. | card debt, car loan                         |             |               |
|      | Strongly Disagree                        | n=100       |               | Q67: | owed to family or fr                        | iends) I ha | ave right     |
|      | *Of respondents wh                       |             | n=9612        |      | now is manageable                           | •           |               |
|      | to Q57                                   |             |               |      |   | SRSU        | Public<br>4yr |
| 63:  | I fully pay off my cr                    | edit card l | palance       |      | Strongly Agree                              | 4%          | 8%            |
| _    | each month.*                             |             | Public        |      | Agree                                       | 27%         | 30%           |
|      |  | SRSU        | Public<br>4yr |      | Neutral                                     | 27%         | <b>19</b> %   |
|      | Strongly Agree                           | 11%         | <b>26</b> %   |      | Disagree                                    | 19%         | 15%           |
|      | Agree                                    | 17%         | 23%           |      | Strongly Disagree                           | 11%         | 8%            |
|      | Neutral                                  | <b>16</b> % | 12%           |      | I Do Not Have                               | 11%         | 20%           |
|      | Disagree                                 | 35%         | 21%           |      | Other Debt                                  | n=181       | n=1708        |
|      | Strongly Disagree                        | 22%         | 18%           |      |   | 11-101      | 11-1700       |
|      | otiongty Disagice                        |             |               |      |   |             |               |

| Q68:       | of your student loar   |            | ome or all<br>forgiven?* |
|------------|--|------------|--------------------------|
|            |  | SRSU       | Public<br>4yr            |
|            | Not At All<br>Confident  | 75%        | <b>67</b> %              |
|            | Somewhat<br>Confident  | 19%        | 26%                      |
|            | Confident  | 5%         | 5%                       |
|            | Very Confident   | 1%         | 2%                       |
|            |  | n=80       | n=7509                   |
|            | *Of respondents wh<br>a student loan they<br>themselves ('Yes' to  | took out f | _                        |
| 69-<br>70: | Patient Health Ques<br>2)*   | stionnaire | e-2 (PHQ-                |
|            |  | SRSU       | Public<br>4yr            |
|            | Major Depressive<br>Disorder - Likely                              | 28%        | 32%                      |
|            | Major Depressive<br>Disorder -<br>Negative                         | 72%        | 68%                      |
|            |  | n=179      | n=16988                  |
|            | *A full description o<br>how they are calcul<br>in the methodology | ated can   |                          |
| 71-<br>72: | Generalized Anxiety<br>Scale (GAD-2)*                              | / Disorder | 2-item                   |
|            |  | SRSU       | Public<br>4yr            |
|            | Generalized<br>Anxiety Disorder -<br>Likely                        | 39%        | 48%                      |
|            | Generalized<br>Anxiety Disorder -<br>Negative                      | 61%        | 52%                      |
|            |  | n=179      | n=16984                  |
|            | *A full description o<br>how they are calcul<br>in the methodology | ated can   |                          |

|              | Having little interes  |   |   |  |  |  |  |
|--------------|--|---|---|--|--|--|--|
| Q69:         | doing things - Over the last 14 days,<br>how often have you been bothered by?  |   |   |  |  |  |  |
|              |  | SRSU  | Public<br>4yr   |  |  |  |  |
|              | Not At All   | 31%   | 31%   |  |  |  |  |
|              | Several Days   | 41%   | <b>40</b> %   |  |  |  |  |
|              | More Than Half<br>the Days   | 17%   | 17%   |  |  |  |  |
|              | Nearly Every Day   | 11%   | 11%   |  |  |  |  |
|              |  | n=179   | n=16968   |  |  |  |  |
| Q70:         | Feeling down, depr<br>- Over the last 14 da<br>you been bothered   | ays, how c  |   |  |  |  |  |
|              |  | SRSU  | Public<br>4yr   |  |  |  |  |
|              | Not At All   | 41%   | 36%   |  |  |  |  |
|              | Several Days   | 37%   | <b>39</b> %   |  |  |  |  |
|              |  |   |   |  |  |  |  |
|              | More Than Half<br>the Days   | 11%   | 15%   |  |  |  |  |
|              |  | 11%<br>11%  | 15%<br>10%  |  |  |  |  |
|              | the Days<br>Nearly Every Day   | <b>11%</b><br>n=179   | <b>10%</b><br>n=16971   |  |  |  |  |
| Q71:         | the Days   | <b>11%</b><br>n=179<br>xious, or o  | <b>10%</b><br>n=16971<br>on edge -  |  |  |  |  |
| Q71:         | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day  | <b>11%</b><br>n=179<br>xious, or o  | <b>10%</b><br>n=16971<br>on edge -  |  |  |  |  |
| Q71:         | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day  | <b>11%</b><br>n=179<br>xious, or o<br>/s, how of<br>by?   | 10%<br>n=16971<br>on edge -<br>ten have<br>Public   |  |  |  |  |
| Q71:         | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered   | 11%<br>n=179<br>xious, or o<br>/s, how of<br>by?<br>SRSU  | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr  |  |  |  |  |
| Q71:         | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All   | 11%<br>n=179<br>xious, or of<br>/s, how of<br>by?<br>SRSU<br>24%  | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%   |  |  |  |  |
| Q71:         | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half   | 11%<br>n=179<br>xious, or of<br>/s, how of<br>by?<br>SRSU<br>24%<br>41%   | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%  |  |  |  |  |
| Q71:         | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days   | 11%<br>n=179<br>xious, or of<br>/s, how of<br>by?<br>SRSU<br>24%<br>41%<br>12%  | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%   |  |  |  |  |
| Q71:<br>Q72: | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days   | 11%<br>n=179<br>xious, or of<br>/s, how of<br>by?<br>SRSU<br>24%<br>41%<br>12%<br>22%<br>n=179<br>op or con<br>last 14 da   | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%<br>23%<br>n=16967<br>trol<br>ys, how  |  |  |  |  |
|              | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days<br>Nearly Every Day<br>Not being able to st<br>worrying - Over the  | 11%<br>n=179<br>xious, or of<br>/s, how of<br>by?<br>SRSU<br>24%<br>41%<br>12%<br>22%<br>n=179<br>op or con<br>last 14 da   | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%<br>23%<br>n=16967<br>trol<br>ys, how  |  |  |  |  |
|              | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days<br>Nearly Every Day<br>Not being able to st<br>worrying - Over the  | 11%         n=179         xious, or of         ys, how off         by?         SRSU         24%         41%         12%         22%         n=179         op or con         last 14 date         hothered | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%<br>23%<br>23%<br>n=16967<br>trol<br>ys, how<br>d by?<br>Public                      |  |  |  |  |
|              | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days<br>Nearly Every Day<br>Not being able to st<br>worrying - Over the<br>often have you been   | 11%<br>n=179<br>xious, or of<br>/s, how of<br>by?<br>SRSU<br>24%<br>41%<br>12%<br>22%<br>n=179<br>op or con<br>last 14 da<br>n bothered<br>SRSU   | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%<br>23%<br>23%<br>n=16967<br>trol<br>ys, how<br>d by?<br>Public<br>4yr               |  |  |  |  |
|              | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days<br>Nearly Every Day<br>Not being able to st<br>worrying - Over the<br>often have you been   | 11%<br>n=179<br>xious, or of<br>s, how of<br>by?<br>SRSU<br>24%<br>41%<br>12%<br>22%<br>n=179<br>op or con<br>last 14 da<br>n bothered<br>SRSU<br>33%   | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%<br>23%<br>n=16967<br>trol<br>ys, how<br>d by?<br>Public<br>4yr<br>26%               |  |  |  |  |
|              | the Days<br>Nearly Every Day<br>Feeling nervous, an<br>Over the last 14 day<br>you been bothered<br>Not At All<br>Several Days<br>More Than Half<br>the Days<br>Nearly Every Day<br>Not being able to st<br>worrying - Over the<br>often have you been<br>Not At All<br>Several Days<br>More Than Half | 11%<br>n=179<br>xious, or of<br>s, how of<br>by?<br>SRSU<br>24%<br>41%<br>12%<br>22%<br>n=179<br>op or con<br>last 14 da<br>n bothered<br>SRSU<br>33%<br>35%  | 10%<br>n=16971<br>on edge -<br>ten have<br>Public<br>4yr<br>16%<br>38%<br>23%<br>23%<br>23%<br>n=16967<br>trol<br>ys, how<br>d by?<br>Public<br>4yr<br>26%<br>34% |  |  |  |  |

| Q73:         | How often do you fe  | el lonely?               | ?               | Q76:   | l couldn't afford to e<br>(in the last 30 days).                           |           | ced me    |
|--------------|--|--------------------------|-----------------|--|--|-----------|-----------|
|              |  | SRSU                     | Public<br>4yr   |  |  | SRSU      | Pub<br>4y |
|              | Never  | 19%                      | 12%             |  | Often  | 16%       | 179       |
|              | Rarely   | 30%                      | 28%             |  | Sometimes  | 27%       | 299       |
|              | Sometimes  | 43%                      | <b>48</b> %     |  | Never True   | 51%       | 499       |
|              | Always   | 8%                       | 12%             |  | l Don't Know   | 6%        | 5%        |
|              | ,  | n=179                    | n=16970         |  |  | n=178     | n=16      |
| 274:         | Does your school ha<br>or counseling servic<br>students?   |                          | ble for         | Q77:   | In the last 30 days, of size of your meals of because there wash for food? | r skip me | als       |
|              |  | SRSU                     | Public<br>4yr   |  |  | SRSU      | Pub<br>4y |
|              | Yes  | <b>76</b> %              | 85%             |  | Yes  | 36%       | 35        |
|              | No   | 2%                       | 2%              |  | No   | 60%       | 59        |
|              | l Don't Know   | 22%                      | 13%             |  | I Don't Know   | 4%        | 5%        |
|              |  | n=179                    | n=16958         |  |  | n=180     | n=16      |
| Q75-<br>Q80: | Six-Question USDA<br>Scale (30-Day)*   |                          | urity<br>Public | Q78:   | How many days did<br>(Skipped or cut size<br>money)*                       |           |           |
|              |  | SRSU                     | 4yr             | I  |  | SRSU      | Pub       |
|              | High or Marginal<br>Food Security  | 54%                      | 54%             |  | Fewer Than 3 Days  | 28%       | 4y<br>229 |
|              | Low Food Security  | 23%                      | 23%             |  | Three or More  | 60%       | 64        |
|              | Very Low Food<br>Security  | 22%                      | 22%             |  | Days<br>I Don't Know   | 12%       | 14        |
|              | obounty  | n=178                    | n=16791         |  |  | n=65      | n=5       |
|              | *A full description of how they are calculated   | f scales u<br>ated can i |                 |  | *Of respondents wh<br>to Q77   |           |           |
| <u>)</u> 75: | in the methodology section<br>The food that I bought just didn't last<br>and I didn't have money to get more (in |                          | Q79:            | In the last 30 days, o<br>less than you felt yo<br>there wasn't enough | u should   | becau     |           |
|              | the last 30 days).   | SRSU                     | Public          |  |  | SRSU      | Pub<br>4y |
|              |  | 3130                     | 4yr             |  | Yes  | 34%       | 359       |
|              | Often  | 11%                      | 9%              |  | No   | 61%       | 619       |
|              | Sometimes  | 35%                      | <b>29</b> %     |  | l Don't Know   | 5%        | 5%        |
|              | Never True   | 51%                      | 57%             |  |  | n=179     | n=16      |
|              | l Don't Know   | 4%                       | <b>6</b> %      |  |  |           |           |

| 80: | hungry but didn't ea<br>wasn't enough food          |             | e there        | Q89: | Months)*   |             |             |
|-----|---|-------------|----------------|------|--|-------------|-------------|
|     |   | SRSU        | Public<br>4yr  |      |  | SRSU        | Pub<br>4y   |
|     | Yes   | 28%         | 29%            |      | Housing Secure   | 53%         | <b>60</b> % |
|     | No  | <b>69</b> % | 66%            |      | Housing Insecure   | <b>47</b> % | <b>40</b> % |
|     | I Don't Know  | 3%          | 4%             |      |  | n=179       | n=16        |
|     | 1 DOIT ( KHOW                                       | n=179       | +70<br>n=16855 |      | *A full description of   |             |             |
|     |   | -           |                |      | how they are calcul  |             | be foui     |
| 81: | Does your school ha<br>or food closet on ca         |             | d pantry       |      | in the methodology   |             |             |
|     | of food closer offica                               | impus:      |                | Q84: | I had difficulty payin<br>rent/mortgage (pas                     |             | he)         |
|     |   | SRSU        | Public<br>4yr  |      | Tentrinon gage (pag  | SRSU        | Pub         |
|     | Yes   | 53%         | 57%            |      | True   | 26%         | 4y<br>23%   |
|     | No  | 4%          | 2%             |      |  |             |             |
|     | I Don't Know  | 35%         | 37%            |      | False  | 68%         | 709         |
|     | Not Applicable                                      | 7%          | 4%             |      | I Don't Know   | 6%          | 7%          |
|     |   | n=180       | n=16855        |      |  | n=179       | n=16        |
|     | Have you visited a fe<br>off campus, since Ja       |             |                | Q85: | l didn't pay the full<br>rent/mortgage (pas                      |             | -           |
|     |   | SRSU        | Public<br>4yr  |      |  | SRSU        | Publ<br>4yı |
|     | Yes   | <b>29</b> % | 16%            |      | True   | 14%         | 7%          |
|     | No  | 68%         | 81%            |      | False  | <b>79</b> % | 86%         |
|     | l Don't Know  | 3%          | 3%             |      | l Don't Know   | 7%          | 6%          |
|     |   | n=180       | n=16843        |      |  | n=179       | n=16        |
| 33  | Please select the ty pantries you have vi 1, 2024*: |             |                | Q86: | l had difficulty payin<br>of a gas, utility, or e<br>12 months). | -           | bill (pa    |
|     |   | SRSU        | Public<br>4yr  |      |  | SRSU        | Pub<br>4y   |
|     | On-campus food                                      |             |                |      | True   | 31%         | 219         |
|     | pantry or food                                      | <b>72</b> % | 81%            |      | False  | <b>62</b> % | 73%         |
|     | closet at my  | 1 2 70      | <b>U</b> 1 70  |      | I Don't Know   | 7%          | 6%          |
|     | school  |             |                |      |  | n=178       | n=162       |
|     | Off-campus food<br>pantry or food                   |             |                | Q87: | I moved 3 or more t  | imes (pas   | t 12        |
|     | bank (e.g., at a                                    |             |                | 207. | months).   |             |             |
|     | church, non-profit<br>organization,                 | 36%         | 30%            |      |  | SRSU        | Publ<br>4yı |
|     | regional food                                       |             |                |      | True   | 5%          | 5%          |
|     | bank, etc.)   |             |                |      | False  | <b>92</b> % | <b>92</b> 9 |
| -   | Other   | 4%          | 3%             |      | l Don't Know   | 3%          | 3%          |
|     |   |             |                |      |  |             |             |

| Q88:         | I lived with others I expected capacity | of my hou          |                      | Q92: | l was evicted from months).            | m my home     |               |
|--------------|---|--------------------|----------------------|------|--|---------------|---------------|
|              | apartment (past 12                      | 2 months).<br>SRSU | Public               |      |  | SRSU          | Public<br>4yr |
|              | _                                       |                    | 4yr                  |      | True                                   | 2%            | 1%            |
|              | True                                    | 6%                 | 7%                   |      | False                                  | <b>98</b> %   | <b>98</b> %   |
|              | False                                   | 88%                | 89%                  |      | l Don't Know                           | 0%            | 1%            |
|              | l Don't Know                            | 6%                 | 4%                   |      |  | n=177         | n=1674        |
|              |   | n=178              | n=16794              |      | l stayed in a shel                     |               |               |
| Q89:         | l moved in with oth financial problems  | • •                |                      | Q93: | housing, or inder<br>program (past 12  |               | -             |
|              |   | SRSU               | Public<br>4yr        |      |  | SRSU          | Public<br>4yr |
|              | True                                    | 15%                | 15%                  |      | True                                   | 1%            | 1%            |
|              | False                                   | 80%                | 82%                  |      | False                                  | 99%           | 99%           |
|              | l Don't Know                            | 6%                 | 3%                   |      | I Don't Know                           | 0%            | 1%            |
|              |   | n=177              | n=16776              |      |  | n=178         | n=1674        |
| Q90-<br>Q99: | Homelessness Sca                        | ale*               |                      | Q94: | l stayed in an aba<br>(past 12 months) |               |               |
| Q55.         |   | SRSU               | Public               |      |  | SRSU          | Public<br>4yr |
|              |   |                    | 4yr                  |      | True                                   | 1%            | 0%            |
|              | No Indication of<br>Homelessness        | 89%                | 88%                  |      | False                                  | <b>99</b> %   | <b>99</b> %   |
|              | Homeless                                | 110/               | 12%                  |      | l Don't Know                           | 0%            | 1%            |
|              | Homeless                                | 11%                | -                    |      |  | n=176         | n=1673        |
|              | *A full description                     | n=179              | n=16825              | Q95: | l didn't know whe                      | ere I would s | leep at       |
|              | how they are calcu                      |                    |                      | Q35. | night (past 12 mo                      | onths).       |               |
|              | in the methodolog                       | v section          |                      |      |  | SRSU          | Public<br>4yr |
| Q90:         | been homeless or                        |                    |                      |      | True                                   | 1%            | 2%            |
|              |   |                    | Public               |      | False                                  | <b>99</b> %   | <b>97</b> %   |
|              |   | SRSU               | 4yr                  |      | l Don't Know                           | <b>0</b> %    | 1%            |
|              | Yes                                     | 2%                 | 3%                   |      |  | n=178         | n=1672        |
|              | No                                      | 98%                | 96%                  | Q96: | l didn't have a ho                     | ome (past 12  | months)       |
|              | l Don't Know                            | <b>0%</b><br>n=179 | <b>1%</b><br>n=16800 |      |  | SRSU          | Public<br>4yr |
|              | l was thrown out o                      | -                  |                      |      | True                                   | 3%            | 3%            |
| Q91:         | home (past 12 mo                        |                    | it of my             |      | False                                  | 97%           | 96%           |
|              |   |                    | Public               |      | l Don't Know                           | 0%            | 1%            |
|              |   | SRSU               | 4yr                  |      |  | n=178         | n=1674        |
|              | True                                    | 3%                 | 3%                   |      |  |               |               |
|              | False                                   | <b>97</b> %        | <b>96</b> %          |      |  |               |               |
|              | l Don't Know                            | 0%                 | 1%                   |      |  |               |               |
|              |   | n=178              | n=16758              |      |  |               |               |

| Q97:        | friend, or couch s  |   | LIUUKEU   |  |  |
|-------------|---|---|---|--|--|
|             | for housing (past 12 months).   |   |   |  |  |
|             |   | SRSU  | Public<br>4yr   |  |  |
|             | True  | 8%  | <b>9</b> %  |  |  |
|             | False   | <b>92</b> %   | <b>90</b> %   |  |  |
|             | l Don't Know  | 0%  | 1%  |  |  |
|             |   | n=177   | n=16748   |  |  |
| Q98:        | I slept in an outdo<br>street, sidewalk, o<br>stop (past 12 mor   | or alley, bus   |   |  |  |
|             |   | SRSU  | Public<br>4yr   |  |  |
|             | True  | 0%  | 1%  |  |  |
|             | False   | 100%  | <b>99</b> %   |  |  |
|             | I Don't Know  | 0%  | 1%  |  |  |
|             |   | n=178   | n=16739   |  |  |
| Q99:        | meant for human habitation such as a<br>car or truck, van, RV, or camper,<br>encampment or tent, or unconverted<br>garage, attic, or basement (past 12<br>months) |   |   |  |  |
|             | months).  |   | ast 12  |  |  |
|             | months).  | SRSU  | Public<br>4yr   |  |  |
|             | True  | SRSU<br>3%  | Public  |  |  |
|             |   |   | Public<br>4yr   |  |  |
|             | True  | 3%  | Public<br>4yr<br>2%   |  |  |
|             | True<br>False   | 3%<br>97%   | Public<br>4yr<br>2%<br>97%  |  |  |
| BNI_<br>Any | True<br>False   | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ure and/or h  | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as   |  |  |
|             | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insect   | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ure and/or h  | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as   |  |  |
|             | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insect   | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ure and/or h<br>omeless.  | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as<br>ousing<br>Public   |  |  |
|             | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insecu<br>insecure and/or h  | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ire and/or h<br>omeless.<br>SRSU  | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as<br>ousing<br>Public<br>4yr  |  |  |
|             | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insecu<br>insecure and/or h  | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ure and/or h<br>omeless.<br>SRSU<br>61%   | Public<br>4yr<br>2%<br>97%<br>1%<br><i>n=16714</i><br>ified as<br>ousing<br>Public<br>4yr<br>58%  |  |  |
|             | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insecu<br>insecure and/or h  | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ire and/or h<br>omeless.<br>SRSU<br>61%<br>39%<br>n=179<br>cure - ident                       | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as<br>ousing<br>Public<br>4yr<br>58%<br>42%<br>n=16897<br>ified as                         |  |  |
| Any<br>BNI_ | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insecu<br>insecure and/or h<br>Yes<br>No<br>Basic Needs Inse<br>both food insecu                 | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ire and/or h<br>omeless.<br>SRSU<br>61%<br>39%<br>n=179<br>cure - ident                       | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as<br>ousing<br>Public<br>4yr<br>58%<br>42%<br>n=16897<br>ified as                         |  |  |
| Any<br>BNI_ | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insecu<br>insecure and/or h<br>Yes<br>No<br>Basic Needs Inse<br>both food insecu                 | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ure and/or h<br>omeless.<br>SRSU<br>61%<br>39%<br>n=179<br>cure - ident<br>e and hous         | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as<br>ousing<br>Public<br>4yr<br>58%<br>42%<br>n=16897<br>ified as<br>ing                  |  |  |
| Any<br>BNI_ | True<br>False<br>I Don't Know<br>Basic Needs Inse<br>either food insecu<br>insecure and/or h<br>Yes<br>No<br>Basic Needs Inse<br>both food insecur<br>insecure    | 3%<br>97%<br>0%<br>n=176<br>cure - ident<br>ure and/or h<br>omeless.<br>SRSU<br>61%<br>39%<br>n=179<br>cure - ident<br>e and hous<br>SRSU | Public<br>4yr<br>2%<br>97%<br>1%<br>n=16714<br>ified as<br>ousing<br>Public<br>4yr<br>58%<br>42%<br>n=16897<br>ified as<br>ing<br>Public<br>4yr |  |  |

| BNI_<br>All                                | Basic Needs Insecure - identified as food insecure, housing insecure, and homeless |             |               |
|--|--|-------------|---------------|
|  |  | SRSU        | Public<br>4yr |
|  | Yes  | 8%          | 8%            |
|  | No   | <b>92</b> % | <b>92</b> %   |
| _  |  | n=179       | n=16856       |
| Q100:                                      | Do you have a car?   |             |               |
|  |  | SRSU        | Public<br>4yr |
|  | Yes  | 85%         | 75%           |
|  | Sometimes  | 3%          | 4%            |
|  | No   | 12%         | 21%           |
|  |  | n=178       | n=16769       |
| Q101:                                      | How reliable would is?*  | you say y   | our car       |
|  |  | SRSU        | Public<br>4yr |
|  | Very Reliable  | 54%         | <b>48</b> %   |
|  | Reliable   | 34%         | 33%           |
|  | Somewhat<br>Reliable   | 11%         | 17%           |
|  | Not At All Reliable  | 1%          | 2%            |
|  | I Don't Know   | 0%          | 0%            |
|  |  | n=151       | n=12537       |
|  | *Of respondents wh<br>to Q100  | o answer    | red 'Yes'     |
| Q102:                                      | Parking is available need it.  | on campi    | us when l     |
|  |  | SRSU        | Public<br>4yr |
|  | Never  | 1%          | <b>9</b> %    |
|  | Rarely   | 5%          | 17%           |
|  | Sometimes  | <b>9</b> %  | 23%           |
|  | Often  | 13%         | <b>20</b> %   |
|  | Always   | <b>50</b> % | 17%           |
|  | Not Applicable   | 22%         | 14%           |
|  |  | n=151       | n=12557       |
| *Of respondents who answered 'Y<br>to Q100 |  |             | red 'Yes'     |
|  |  |             |               |

| 01 | 03: |
|----|-----|

Do you use public transportation to

| t | to | school?  |  |
|---|----|----------|--|
| L | ιU | 30110011 |  |

| get to school? |             |               |
|----------------|-------------|---------------|
|                | SRSU        | Public<br>4yr |
| Never          | <b>62</b> % | <b>49</b> %   |
| Rarely         | 3%          | 10%           |
| Sometimes      | 3%          | 12%           |
| Often          | 1%          | 7%            |
| Always         | 2%          | 10%           |
| Not Applicable | <b>29</b> % | 12%           |
|                | n=177       | n=16757       |
|                |             |               |

Have you ever missed class due to Q104: lack of reliable transportation?

|                | SRSU        | Public<br>4yr |
|----------------|-------------|---------------|
| Never          | <b>60</b> % | 53%           |
| Rarely         | 10%         | 17%           |
| Sometimes      | <b>6</b> %  | 13%           |
| Often          | 2%          | 3%            |
| Always         | 0%          | 1%            |
| Not Applicable | 22%         | 12%           |
|                | n=178       | n=16753       |

| Q105- | Financial Knowledge Questions* |
|-------|--------------------------------|
| Q107: | Financial Knowledge Questions  |

|                            | SRSU        | Public<br>4yr |
|----------------------------|-------------|---------------|
| Zero Questions<br>Correct  | 23%         | 19%           |
| One Question<br>Correct    | 15%         | 16%           |
| Two Questions<br>Correct   | 32%         | 27%           |
| Three Questions<br>Correct | <b>30</b> % | 38%           |
|                            | n=176       | n=16508       |

\*A full description of scales used and how they are calculated can be found in the methodology section

Imagine that the interest rate on your savings account is 1% per year and inflation is 2% per year. After 1 year, Q105: would you be able to buy more than today, exactly the same as today, or less than today with the money in this account?

|                                     | SRSU | Public<br>4yr |
|-------------------------------------|------|---------------|
| More Than Today                     | 8%   | 6%            |
| Exactly The Same<br>As Today        | 12%  | 11%           |
| Less Than Today<br>(correct answer) | 51%  | 54%           |
| l Don't Know                        | 29%  | <b>29</b> %   |
|                                     | 4    | 40507         |

n=177 n=16567

Suppose you have \$100 in a savings account and the interest rate was 2% Q106: per year. After 5 years, how much would you have in the account if you left the money to grow?

|                                     | SRSU        | Public<br>4yr |
|-------------------------------------|-------------|---------------|
| More Than \$102<br>(correct answer) | 58%         | 66%           |
| Exactly \$102                       | 6%          | 6%            |
| Less Than \$102                     | 7%          | 4%            |
| l Don't Know                        | <b>29</b> % | 24%           |

n=177 n=16574

Suppose you borrowed \$5,000 to help cover college expenses for the coming year. You can choose to repay this loan over 10 years, 20 years, or 30 Q107: years. Which of these repayment options will cost you the least amount of money over the length of the repayment period?

|                          | SRSU  | Public<br>4yr |
|--------------------------|-------|---------------|
| 10-Year (correct answer) | 59%   | 64%           |
| 20-Year                  | 5%    | 4%            |
| 30-Year                  | 9%    | 11%           |
| l Don't Know             | 28%   | <b>21</b> %   |
|                          | n=176 | n=16560       |

| Q108: | Are you the first per<br>immediate family to                              | -           |               | Q113:            | About how many ho  | eek provic         | ling ca     |
|-------|---|-------------|---------------|------------------|--|--------------------|-------------|
|       |   | SRSU        | Public<br>4yr |                  | for dependents (chi<br>etc.)?*   | ildren, par        |             |
|       | Yes   | 53%         | 33%           |                  |  | SRSU               | Publ<br>4yr |
|       | No  | <b>46</b> % | 66%           |                  | Less than 20   |                    | -           |
|       | l Don't Know  | 1%          | 1%            |                  | hours  | 36%                | 61%         |
|       |   | n=176       | n=16613       |                  | 20-39 hours  | <b>20</b> %        | 12%         |
| Q109: | Are you a current or former member of the U.S. Armed Forces, Reserves, or |             |               | 40 or more hours | <b>45%</b>   | <b>27%</b><br>n=37 |             |
|       | National Guard?   |             |               |                  | *Of respondents wh   |                    | -           |
|       |   | SRSU        | Public<br>4yr |                  | supporting family m<br>('Yes' to any of Q33-                             | nembers f          |             |
|       | Yes   | 1%          | 3%            |                  | Approximately how  | -                  | /s of       |
|       | No  | <b>99</b> % | <b>97</b> %   | Q114:            | classes did you miss last semester<br>[Spring 2024] due to lack of child |                    |             |
|       |   | n=176       | n=16591       | Q114.            |  |                    |             |
| Q110: | Did you transfer to y institution from and                                |             |               |                  | care?*   | SRSU               | Publ<br>4yr |
|       |   | SRSU        | Public        |                  | None   | <b>49</b> %        | 52%         |
|       |   |             | 4yr           |                  | One to two days  | 18%                | 13%         |
|       | Yes   | 53%         | 32%           |                  | Three to five days   | 5%                 | 7%          |
|       | No  | 47%         | 67%           |                  | More than five   | 2%                 | 5%          |
|       | l Don't Know  | 0%          | 1%            |                  | days   | 270                | <b>J</b> 70 |
|       |   | n=176       | n=16596       |                  | Not applicable - I   |                    |             |
| Q111: | Do you plan on tran<br>school to another ir<br>future?                    | -           | •             |                  | was not enrolled<br>in Spring 2024 or<br>did not require                 | 26%                | 23%         |
|       |   | SRSU        | Public<br>4yr |                  | child care   | n=61               | n=17        |
|       | Yes   | 11%         | 8%            |                  | *Of respondents wh   | -                  |             |
|       | No  | <b>69</b> % | 75%           |                  | to Q33   |                    |             |
|       | l Don't Know  | 19%         | 17%           |                  |  |                    |             |
|       |   | n=176       | n=16596       |                  |  |                    |             |
| Q112: | After you graduate f<br>institution, what do<br>approximate annua         | you expe    | ct your       |                  |  |                    |             |
|       |   | SRSU        | Public<br>4yr |                  |  |                    |             |
|       | \$0-\$30,000  | 11%         | 11%           |                  |  |                    |             |
|       | \$31,000-\$60,000   | <b>49</b> % | 36%           |                  |  |                    |             |
|       | \$61,000-\$90,000   | <b>30</b> % | 38%           |                  |  |                    |             |
|       | \$91,000-\$120,000  | 6%          | 11%           |                  |  |                    |             |
|       |   |             |               |                  |  |                    |             |

Q115: If you were to lose access to your current child care arrangement(s),

would you (check all that apply):\*

|   | SRSU  | Public<br>4yr |
|---|-------|---------------|
| Need to take<br>fewer classes or<br>drop classes        | 36%   | 34%           |
| Be less likely to<br>enroll in future<br>semesters      | 20%   | 27%           |
| Have less time to<br>focus on studying<br>and academics | 34%   | 41%           |
| Be likely to get<br>worse grades                        | 23%   | 32%           |
| Consider bringing<br>your child(ren) to<br>classes      | 7%    | 19%           |
| None of the above                                       | 43%   | <b>40</b> %   |
| Other   | 10%   | 9%            |
|   | n=105 | n=3574        |

\*Of respondents who answered 'Yes' to Q33. Percentages indicate respondents who chose at least one of the above choices.

At any time since you turned 13, were Q116: you in foster care or were you a dependent of the court?

|  | SRSU        | Public<br>4yr |
|--|-------------|---------------|
| Yes  | 1%          | 1%            |
| No   | 98%         | 98%           |
| l Don't Know   | 1%          | 1%            |
|  | n=176       | n=16578       |
| Did you indicate o<br>Application for Fe<br>that you were prev | deral Stude | ent Aid)      |

Q117: Application for Pederal Student Aid) that you were previously in foster car or a ward of the state?\*

|              | SRSU | Public<br>4yr |
|--------------|------|---------------|
| Yes          | 0%   | <b>70</b> %   |
| No           | 0%   | 20%           |
| l Don't Know | 100% | 10%           |
|              | n=1  | n=208         |
| *06          |      |               |

\*Of respondents who answered 'Yes' to Q29 and 'Yes' to Q116

| Q118:          | Did you receive increased<br>funding/support as a result of<br>identifying yourself as a former foster<br>youth on the FAFSA?*  |  |   |  |  |  |
|----------------|---|--|---|--|--|--|
|                |   | SRSU   | Public<br>4yr   |  |  |  |
|                | Yes   | 0%   | 58%   |  |  |  |
|                | No  | 0%   | 22%   |  |  |  |
|                | l Don't Know  | 0%   | 21%   |  |  |  |
|                |   | n=0  | n=146   |  |  |  |
|                | *Of respondents w<br>to Q29 and 'Yes' to  |  |   |  |  |  |
| Q119:          | Does your state ha<br>foster youth-speci<br>program or policy f   | fic financial  | laid  |  |  |  |
|                |   | SRSU   | Public<br>4yr   |  |  |  |
|                | Yes   | 0%   | 27%   |  |  |  |
|                |   |  | 1 40/   |  |  |  |
|                | No  | <b>50</b> %  | 14%   |  |  |  |
|                | No<br>I Don't Know  | 50%<br>50%   | 59%   |  |  |  |
|                | l Don't Know  | <b>50%</b> <i>n=2</i>  | <b>59%</b><br>n=238   |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-  | 50%<br>n=2<br>ho answere<br>ted in the s<br>specific fin   | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial   |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa  | 50%<br>n=2<br>ho answere<br>ted in the s<br>specific fin   | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial   |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-  | 50%<br>n=2<br>ho answere<br>ted in the s<br>specific fin<br>cy for colle   | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public   |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol  | 50%<br>n=2<br>ho answere<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU   | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr  |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol  | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%  | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%   |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No   | 50%<br>n=2<br>ho answere<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%   | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%  |  |  |  |
| Q120:          | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No   | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>n=0   | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%<br>17%<br>n=64   |  |  |  |
| Q120:<br>Q121: | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No<br>I Don't Know<br>*Of respondents w  | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>0%<br>n=0<br>ho answered<br>on have a for<br>ncial aid,                                     | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%<br>16%<br>17%<br>n=64<br>ed 'Yes'<br>poster  |  |  |  |
|                | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No<br>I Don't Know<br>*Of respondents w<br>to Q116 and Q119<br>Does your institution<br>youth-specific final                                     | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>0%<br>n=0<br>ho answered<br>on have a for<br>ncial aid,                                     | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%<br>16%<br>17%<br>n=64<br>ed 'Yes'<br>poster  |  |  |  |
|                | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No<br>I Don't Know<br>*Of respondents w<br>to Q116 and Q119<br>Does your institution<br>youth-specific final                                     | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>0%<br>n=0<br>ho answered<br>on have a for<br>ncial aid,<br>reach prog                       | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%<br>16%<br>n=64<br>ved 'Yes'<br>oster<br>ram?*<br>Public  |  |  |  |
|                | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No<br>I Don't Know<br>*Of respondents w<br>to Q116 and Q119<br>Does your institution<br>youth-specific final<br>scholarship, or out              | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>0%<br>n=0<br>ho answered<br>on have a for<br>ncial aid,<br>creach prog<br>SRSU              | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%<br>16%<br>17%<br>n=64<br>ed 'Yes'<br>oster<br>ram?*<br>Public<br>4yr   |  |  |  |
|                | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No<br>I Don't Know<br>*Of respondents w<br>to Q116 and Q119<br>Does your institution<br>youth-specific final<br>scholarship, or out              | 50%<br>n=2<br>ho answere<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>n=0<br>ho answere<br>on have a for<br>ncial aid,<br>creach prog<br>SRSU<br>0%                | <b>59%</b> <i>n=238 n=238 n=238 n=238 n=238 n=238 n=238 n=238 n=64 n</i> |  |  |  |
|                | I Don't Know<br>*Of respondents w<br>to Q116<br>Have you participa<br>level, foster youth-<br>aid program or pol<br>Yes<br>No<br>I Don't Know<br>*Of respondents w<br>to Q116 and Q119<br>Does your institution<br>youth-specific final<br>scholarship, or out<br>Yes<br>No | 50%<br>n=2<br>ho answered<br>ted in the s<br>specific fin<br>cy for colle<br>SRSU<br>0%<br>0%<br>0%<br>0%<br>n=0<br>ho answered<br>on have a for<br>ncial aid,<br>creach prog<br>SRSU<br>0%<br>50% | 59%<br>n=238<br>ed 'Yes'<br>tate-<br>ancial<br>ge?*<br>Public<br>4yr<br>67%<br>16%<br>16%<br>17%<br>n=64<br>ed 'Yes'<br>oster<br>ram?*<br>Public<br>4yr<br>25%<br>13%   |  |  |  |

| Q122: | Have you participat<br>institution's foster y<br>financial aid, schol | outh-spe                                | cific             | Q127: | My job(s) interferes<br>engage in extracurri<br>social events at my | cular act           | -                        |
|-------|---|---|-------------------|-------|---|---------------------|--------------------------|
|       | program?*   | CDCU                                    | Public            | -     |   | SRSU                | Pub<br>4y                |
|       |   | SRSU                                    | 4yr               |       | Strongly Agree  | 19%                 | 239                      |
|       | Yes   | 0%                                      | <b>66</b> %       |       | Agree   | 33%                 | 339                      |
|       | No  | 0%                                      | 22%               |       | Neutral   | 21%                 | 209                      |
|       | l Don't Know  | 0%                                      | 12%               |       | Disagree  | 22%                 | 189                      |
|       |   | n=0                                     | n=58              |       | Strongly Disagree   | 5%                  | 6%                       |
|       | *Of respondents wh<br>to Q116 and Q121                                | ho answer                               | ed 'Yes'          |       | *Of respondents wh  | n=124               | n=11                     |
|       | Do you consider yo  |   |                   |       | to Q18  | 10 81150001         | eu res                   |
| Q123: | who works or a wor<br>school?*  | ker that go                             | bes to            |       | During the school y   |                     |                          |
|       |   | SRSU                                    | Public            | Q128: | many hours do you spend in a typic<br>7-day week working for pay?*  |                     |                          |
|       | Student   | 53%                                     | 4yr<br>74%        |       |   | SRSU                | Pub<br>4y                |
|       | Worker  | <b>47</b> %                             | <b>26</b> %       |       | Less than 20  | 00/                 |                          |
|       |   | n=124                                   | n=11126           |       | hours   | 9%                  | 269                      |
|       | *Of respondents wh  | ho answer                               | ed 'Yes'          |       | 20-39 hours   | 27%                 | 389                      |
|       | to Q18  |   |                   |       | 40 or more hours  | <b>64</b> %         | 369                      |
| Q124: | How many jobs do y have?*   | you currer                              | ntly              |       |   | n=114               | n=10                     |
|       | nave:   |   | Public            |       | *Of respondents wh  | no answei           | red 'Yes                 |
|       |   | SRSU                                    | 4yr               |       | to Q18  |                     | in of                    |
|       | 1 job   | 73%                                     | 71%               |       | Approximately how   | niss last semester  |                          |
|       | 2 jobs  | 23%                                     | 24%               | Q129: | [Spring 2024] due to conflicts with                                 |                     |                          |
|       | 3 jobs  | 3%                                      | 4%                |       | your job?   |                     |                          |
|       | 4 or more jobs  | 1%                                      | 1%                |       |   | SRSU                | Pub                      |
|       |   | n=123                                   | n=11093           |       | None  | 57%                 | 4y<br>579                |
|       | *Of respondents wh  | ho answer                               | ed 'Yes'          |       | One to two days   | 12%                 | 149                      |
|       | to Q18  | منابعات ماريسانيم                       | ~ a a h a a l     |       | Three to five days  | 10%                 | 8%                       |
| Q126: | is to pay for my edu  | eason I work during<br>r my education.* |                   |       | More than five days   | 6%                  | 5%                       |
|       |   | SRSU                                    | Public            |       | Not applicable - I  |                     |                          |
|       |   | 01100                                   | <u>д</u> \/r      |       | was not enrolled  |                     |                          |
|       | Strongly Agree  | 14%                                     | 4yr<br>22%        |       | in Spring 2024 or   | 15%                 | 169                      |
|       | Strongly Agree<br>Agree   |   |                   |       | in Spring 2024 or<br>did not have a iob                             | 15%                 | 169                      |
| -     |   | 14%                                     | 22%               |       | in Spring 2024 or<br>did not have a job                             | <b>15%</b><br>n=124 |                          |
| -     | Agree   | 14%<br>30%                              | 22%<br>29%        |       |   | n=124               | n=11                     |
|       | Agree<br>Neutral  | 14%<br>30%<br>24%                       | 22%<br>29%<br>19% |       | did not have a job  | n=124               | 169<br>n=110<br>red 'Yes |

| Q130: | Are you a dependen student?   | t or indep  | pendent       |
|-------|---|-------------|---------------|
|       |   | SRSU        | Public<br>4yr |
|       | Dependent   | <b>30</b> % | 45%           |
|       | Independent   | 61%         | <b>39</b> %   |
|       | l Don't Know  | <b>9</b> %  | 17%           |
|       |   | n=176       | n=16513       |
| Q131: | Where do you curre  | ntly live?  |               |
| _     |   | SRSU        | Public<br>4yr |
|       | On-campus<br>residence  | 21%         | <b>30</b> %   |
|       | Off-campus<br>college/university-<br>affiliated<br>residence                  | 4%          | 9%            |
|       | Off-campus<br>private (not<br>college/university-<br>affiliated)<br>residence | 66%         | 58%           |
|       | No current<br>residence or<br>homeless  | 0%          | 0%            |
|       | Other   | 9%          | 3%            |
|       |   | n=175       | n=16521       |
|       |   |             |               |

| Q132: | What format are your classes in this semester (Fall 2024)? |           |               |  |  |  |
|-------|--|-----------|---------------|--|--|--|
|       |  | SRSU      | Public<br>4yr |  |  |  |
|       | In-person only   | 15%       | <b>46</b> %   |  |  |  |
|       | Online or remote only                                      | 50%       | 15%           |  |  |  |
|       | Hybrid (a mix of<br>online and in-<br>person classes)      | 35%       | 38%           |  |  |  |
|       | Other  | 0%        | 1%            |  |  |  |
|       |  | n=176     | n=16526       |  |  |  |
| Q133: | Do you identify as L                                       | _GBTQIA+' | ?             |  |  |  |
|       |  | SRSU      | Public<br>4yr |  |  |  |
|       | Yes  | 15%       | 22%           |  |  |  |
|       | No   | 81%       | 73%           |  |  |  |
|       | Prefer not to answer                                       | 3%        | 5%            |  |  |  |
|       |  |           | n=16499       |  |  |  |

# Conclusion

Trellis Strategies administers the Student Financial Wellness Survey to provide institutions with insight into the wellness of their student body. With this information, colleges have evaluated current initiatives, developed new programs, assessed communication strategies, built financial education curriculum, made proposals for grant funding, and informed policymakers. This rich body of evidence can be used to improve student success and strengthen the infrastructure needed to support today's students.

Trellis provides this analysis to facilitate this understanding and welcomes feedback so that we can make iterative improvements to this annual resource.

# Participation in the Fall 2025 Student Financial Wellness Survey

Trellis is currently recruiting institutions to participate in the Fall 2025 SFWS! The survey is 100% free for institutions to participate in, and all participating institutions receive a school-level report of findings with comparison response groups from their sector. If you have colleagues at institutions that might benefit from participating in this survey, or would like more information on how to participate in upcoming implementations of the Student Financial Wellness Survey, please contact Trellis at research@trellisstrategies.org.

# Appendix A: Methodology

The Student Financial Wellness Survey seeks to document the financial wellbeing and student success outcomes of postsecondary students across the nation. Trellis hosted and delivered the web-based survey in an attempt to understand more about the financial challenges/barriers facing students, how students view their institutions' awareness of those challenges/barriers, and how the challenges/barriers alter how students view/attend college. All participating institutions receive a school-level report of findings with comparison response groups from their sector.

In order to host and deliver the survey to students, participating institutions provide Trellis with the contact information and select demographics (to allow assessment of representativeness) of study participants. Participants in the SFWS are asked to consent to having additional select student-level records (e.g., number of credit hours, gender, age) released by their institution for matching with their survey responses. Participating institutions with enrollments above 10,000 students could choose to randomly sample 5,000 of their students or provide their entire population. Institutions with enrollments lower than 10,000 included all students in the survey population.

To maximize student responses, Trellis contributed fifty, \$50 Amazon gift cards which were randomly awarded to 50 study participants. Institutions were encouraged to supplement the survey-wide incentive offered by Trellis with their own incentives where possible. For survey-wide incentives provided by Trellis, Trellis randomly chose incentive winners, contacted the incentive winners, and disbursed the incentives. For institutional incentives, Trellis randomly chose incentive winners and provided institutions with contact information to disburse the incentives. If a participant withdrew from the survey before completion, they were still eligible for the incentive drawing.

Data were de-identified in order to create a dataset for analysis. In most instances, reports primarily consist of descriptive statistics; however, additional exploratory data analysis was conducted in order to identify trends among groups of respondents and answer the research questions. Analyses conducted include chi-square tests and reliability tests to construct and validate indexes contained within the survey instrument. All data are reported in aggregate form only and reported data do not identify individual institutions outside of confidential institution-level reports.

# Appendix B: Tests for Representativeness

Voluntary surveys tend to achieve modest response rates and there is always some amount of response bias with any survey. Trellis obtains data on both the total population and responders from institutions, which allows for comparison to determine if, based on these characteristics, responders mirror the total population. Response bias in the sample may marginally affect the magnitude of the response frequencies presented for questions in the survey but are unlikely to affect the overall findings and themes found from the study.

The Fall 2024 sample of responders at Sul Ross State University had some characteristics different from the population. Tests for representation indicated statistically significant difference between the sample and the population for:

- Race/Ethnicity There were significant differences found; see Survey Characteristics table
- Gender Female respondents were overrepresented in the sample
- Age Respondents 25 years or older were overrepresented in the sample

Tests for representation found no statistically significant differences between the sample and population for:

- Enrollment Intensity (full-time/part-time)
- Credit Hours Earned

# Appendix C: Scales

## Scales: Net Promoter Score (Q17)

 Trellis' Student Financial Wellness Survey includes a customer satisfaction rating for institutions to benchmark future work and to better understand how students perceive their institution. Trellis collected the information with a scale that allows a Net Promoter Score (NPS) to be calculated. NPS is a method, based in research, to benchmark customer satisfaction ratings across different services, businesses, and products. NPS uses a 0-10 scale. Those respondents who score 9-10 are promoters, 7-8 are passives, and 0-6 are detractors. %Promoters - %Detractors = NPS. A positive NPS (>0) is generally considered good, with highest performers usually between 50 and 80.

## Scales: United States Department of Agriculture (USDA) 30-Day Food Security (Q75-Q80)

Trellis' Student Financial Wellness Survey uses a six-question scale designed by the United States Department of Agricultures (USDA) that measures food security within the prior 30 days.<sup>9</sup> Many researchers of food security amongst college students use a more robust twelve-question USDA scale. The six-question scale was chosen to reduce cognitive overload within a survey that seeks to measure many financial wellness topics in other ways.

- USDA methodology assigns levels of food security to individuals based on how many affirmative responses they give to certain questions. Under the short-form survey, individuals who give 2-4 affirmative responses have "low food security" and individuals who give 5-6 affirmative responses have "very low food security."<sup>9</sup>
- While categorical labels are helpful, food insecurity exists on a spectrum, and even the underlying responses to the survey questions cannot definitively locate individuals on that spectrum. Rather, more affirmative responses indicate higher odds that an individual is experiencing greater difficulty maintaining an adequate or desirable diet.

## Scales: Housing Security (Q84-89) and Homelessness (Q90-99)

The Student Financial Wellness Survey incorporates standard housing security and homelessness measurements commonly used by other researchers studying basic needs security in order to ensure data validity and facilitate comparisons with findings in prior research.<sup>10</sup>

- Researchers and policymakers often define a homeless person as an individual "who lack[s] a fixed, regular, and adequate nighttime residence"<sup>11</sup> and housing insecurity as a broader term encompassing "lack of affordability, lack of stable occupancy, and lack of safety and decency," including overcrowding and frequent moves.<sup>12</sup>
- Respondents are categorized as 'Housing Insecure' if they answered 'True' to any of the six housing insecurity questions (Q84-89).
- Respondents are categorized as 'Homeless' if they answered 'Yes' and/or 'True' to any of the ten homelessness questions (Q90-99).

## Scales: Patient Health Questionaire-2 and Generalized Anxiety Disorder-2

To assess potential mental health challenges among respondents, two validated scales were used—the Patient Health Questionaire-2 (PHQ-2) and the Generalized Anxiety Disorder 2-item (GAD-2).

## Patient Health Questionnaire-2 (PHQ-2) (Q69-70)

This survey used a modified, short-form scale that measures the frequency of depressed mood and the inability to feel pleasure over the past 14 days.<sup>13</sup>

- The purpose of the PHQ-2 is to act as a screener for depression in a "first-step" approach. Respondents are asked: Over the last 14 days, how often have you been bothered by...
  - Having little interest or pleasure in doing things?
  - Feeling down, depressed, or hopeless?
- The scale includes the following answer options: "Not at all" (score of 0); "Several days" (score of 1); "More than half the days" (score of 2); and "Nearly every day" (score of 3).
- A PHQ-2 score ranges from 0-6, with a score of 3 acting as the optimal cut point when screening for depression. If a respondent scores 3 or greater, a diagnosis of major depressive disorder is likely.<sup>14</sup>

## Generalized Anxiety Disorder 2-item Scale (GAD-2) (Q71-72)

This survey also incorporates a modified, short-form instrument used to screen for generalized anxiety disorder (GAD).<sup>14</sup>

- Similar to the PHQ-2, respondents are asked: Over the last 14 days, how often have you been bothered by...
  - Feeling nervous, anxious or on edge?
  - Not being able to stop or control worrying?
- The scale includes the following options: "Not at all" (score of 0); "Several days" (score of 1); "More than half the days" (score of 2); and "Nearly every day" (score of 3).
- A GAD-2 score ranges from 0-6, with a score of 3 acting as the optimal cut point when screening for generalized anxiety disorder. If a respondent scores 3 or greater, a diagnosis of generalized anxiety disorder is likely. Using this cut-off of 3 points, the GAD-2 has a sensitivity of 86% and specificity of 83%.

## Scales: Financial Knowledge (Q105-107)

The financial knowledge scale used in this survey is a version of the Lusardi three-question scale, augmented to be more relevant to students in higher education.<sup>15</sup> Respondents who provided an answer for all items on the financial knowledge scale were included for analysis. Correct answers for each question are totaled for the scale value.

# Appendix D: Participating Institutions

## Participating Institutions in the Fall 2024 SFWS

The Fall 2024 implementation of the Student Financial Wellness Survey captures the attitudes, perspectives, and self-reported financial behaviors of over 54,000 students from 104 colleges and universities in 27 states. Student respondents attended public universities, private colleges, and community colleges that range in size from over 64,000 students to fewer than 600. Student responses from all schools were aggregated to provide a comparison group for individual institutional findings by school sector.

## Four-Year Public Institutions (29)

Alcorn State University (MS) Austin Peay State University (TN) Iowa State University (IA) Lincoln University (MO) Metropolitan State University of Denver (CO) Minnesota State University – Mankato (MN) Mississippi State University (MS) Oregon State University (OR) Prairie View A&M University (TX) Sam Houston State University (TX) Southeastern Oklahoma State University (OK) State University of New York Oneonta (NY) Sul Ross State University (TX) Tarleton State University (TX) Tennessee Tech University (TN) Texas A&M International University (TX) Texas A&M University – Corpus Christi (TX) Texas A&M University – Kingsville (TX) Texas State University (TX) University of Kansas (KS) University of Memphis (TN) University of New Hampshire (NH) University of North Carolina at Chapel Hill (NC) University of North Texas (TX) University of Oklahoma (OK) University of Texas at Austin (TX) University of West Alabama (AL) University of Wisconsin-Stout (WI) University of Wyoming (WY)

## Four-Year Private Institutions (20)

Concordia University Texas (TX) Cumberland University (TN) Franklin Pierce University (NH) Herzing University (WI) Houston Christian University (TX) Johnson University (TN) Lubbock Christian University (TX) McPherson College (KS) Midway University (KY) Our Lady of the Lake University (TX) Peirce College (PA) Philadelphia College of Osteopathic Medicine (PA) Rockhurst University (MO) Southern Adventist University (TN) Southern Methodist University (TX) Stanford University (CA) Tennessee Wesleyan University (TN) Thomas More University (KY) University of the Incarnate Word (TX) Vaughn College of Aeronautics and Technology (NY)

## <u>Two-Year Institutions\* (55)</u>

Atlanta Technical College (GA) Baton Rouge Community College (LA) Bishop State Community College (AL) Cape Fear Community College (NC) Catawba Valley Community College (NC) Central Carolina Community College (NC) Central Ohio Technical College (OH) Central Texas College (TX) Cleveland State Community College (TN) Cuyahoga Community College (OH) Dallas College (TX) Delgado Community College (LA) Drake State Community and Technical College (AL) El Paso Community College (TX) Grayson College (TX) Greenville Technical College (SC) Harcum College (PA) Hill College (TX) Jackson College (MI) Johnston Community College (NC) Kalamazoo Valley Community College (MI) Lackawanna College (PA) Lakeland Community College (OH) Lone Star College (TX) Lorain County Community College (OH) Marion Technical College (OH) Motlow State Community College (TN)

Nash Community College (NC) Navarro College (TX) North Central Texas College (TX) Northeast Lakeview College (TX) Northwest Vista College (TX) Oakland Community College (MI) Owens Community College (OH) Palo Alto College (TX) Pellissippi State Community College (TN) Portland Community College (OR) Rhodes State College (OH) Roane State Community College (TN) Robeson Community College (NC) Rowan-Cabarrus Community College (NC) Saginaw Chippewa Tribal College (MI) Schoolcraft College (MI) Seminole State College of Florida (FL) Sinclair Community College (OH) Snead State Community College (AL) Southeastern Community College (NC) St. Philip's College (TX) State University of New York – Sullivan (NY) Texas Southmost College (TX) Tyler Junior College (TX) Washington State Community College (OH) Waubonsee Community College (IL) Wharton County Junior College (TX) Yakima Valley College (WA)

\*All colleges listed under "Two-Year Institutions" are public colleges with the exception of Harcum College and Lackawanna College, which are private nonprofit two-year colleges.

# Endnotes

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<sup>5</sup>U.S. Department of Health and Human Services. (2023). *Our epidemic of loneliness and isolation: the U.S. Surgeon General's advisory on the healing effects of social connection and community.* https://www.hhs.gov/sites/default/files/surgeon-general-social-connection-advisory.pdf

<sup>6</sup>Schuette, A. (2024). *More than miles: Bridging gaps in student transportation for academic success*. Trellis Strategies. https://www.trellisstrategies.org/student-transportation/

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<sup>9</sup> United States Department of Agriculture. (2023). *Definitions of food security*. https://www.ers.usda.gov/topics/food-nutrition-assistance/food-security-in-the-us/definitions-of-food-security/

<sup>10</sup> Leopold, J., Cunningham, M., Posey, L., & Manuel, T. (2016). *Improving measures of housing insecurity: a path forward*. Urban Institute. https://www.urban.org/research/publication/improving-measures-housing-insecurity-path-forward

<sup>11</sup> The McKinney-Vento Definition of Homeless. (n.d.). National Center for Homeless Education. https://nche.ed.gov/mckinney-vento-definition/

<sup>12</sup> U.S. Department of Housing and Urban Development. (2023). *Measuring housing insecurity: index development using American Housing Survey data*.

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<sup>13</sup> National HIV Curriculum. (2021). *Patient Health Questionnaire-2 (PHQ-2)*. https://www.hiv.uw.edu/page/mental-health-screening/phq-2

<sup>14</sup> Centers for Disease Control. (2021). *Anxiety and depression: Household Pulse Survey*. https://www.cdc.gov/nchs/covid19/pulse/mental-health.htm

<sup>15</sup> Lusardi, A. (2008). *Financial literacy: An essential tool for informed consumer choice*. Dartmouth College, Harvard Business School, and NBER.

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