Family Educational Rights & Privacy Act (FERPA) Training and Professional Development Resources

Academic Impressions

FERPA for Faculty Webcast

Beginning with an overview of the FERPA framework, Academic Impressions addresses issues that faculty commonly face – often without realizing the implications and risks – including: posting grades, emailing with, and about students, writing recommendation letters, using online tools and collaborative pedagogies, speaking with parents, administrators requesting student information. After participating in this online training, you will be able to apply FERPA regulations to your everyday work.

FERPA Regulation Basics Webcast

Campus faculty, staff, and administrators who have access to student records must understand how the latest FERPA regulatory changes impact their use of protected information. Compliance becomes tricky given the number of employees accessing protected information, the frequent turnover in the employee pool, and the various exceptions that FERPA permits. After participating in this online training, you will be able to apply FERPA regulations more effectively to campus scenarios to ensure your campus is in full compliance.

FERPA Lessons and Quizzes

Track your team's FERPA course completion and earn certificates.

This member exclusive package of six 20-30 minute practice lessons with educational quizzes will help your entire front-line staff test their FERPA knowledge. Each lesson covers specific nuances of FERPA as they pertain to a department or campus area. FERPA affects every area of campus, so use these resources to train current and future faculty and staff and build your FERPA training library. Practice lessons include:

- FERPA vs. HIPAA (Student Health and Counseling Departments)
- FERPA and Athletics
- FERPA and Front-Line Customer Service Staff
- FERPA and Academic Advising
- FERPA and Campus Safety and Security
- FERPA and Faculty

FERPA Policy and Procedure Audit Webcast

Your FERPA policies and procedures should be reviewed, updated, and communicated regularly to ensure compliance and to assist your campus in the event of a potential violation. Yet, managing this process and communicating updates effectively to the campus community can be overwhelming, especially when changes to the regulations occur. Join us online to help ensure your FERPA documentation and practices are sound. You will leave with ideas for seven focus areas for your audit and the key questions to ask within each area. Near the end of the training, we will review sample documents in use on some campuses and offer tips on how to improve them.

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FERPA Hot Topics: Big Challenges Solved Webcast

Although the FERPA regulations have not changed significantly in the last several years, new violations and compliance challenges have arisen. In this webcast, you will hear how several institutions handled challenging FERPA cases and learn to successfully navigate FERPA challenges of your own. During this training, Dr. Helen Garrett, also known as the FERPA Princess, will walk through the facts of each case, what action was taken, and how you can avoid potential pitfalls of your own. After participating you will be better prepared to comply with FERPA cases, including nuanced and difficult scenarios. After participating in this online training, you will be able to comply with FERPA even with difficult cases.

FERPA: When to Involve Legal Counsel and Leadership Webcast

In working to meet the FERPA obligations of your campus, you'll inevitably interact with board members, legal counsel, or other administrative leaders. Sometimes these leaders will call on you to release information or offer advice related to FERPA, and sometimes you must call on them in order to make a tough decision on FERPA. But managing these requests, and knowing when to ask for help, proves especially difficult when the stakes are high. Join us for this webcast to learn how to effectively manage FERPA requests from leaders while knowing when to ask legal counsel for assistance. You will leave with examples of FERPA situations you can resolve on your own and examples of situations in which you should always ask for help. After participating in this webcast, you will be able to make better decisions on when to involve leadership and legal counsel in complex FERPA situations.