Office of Information Technology

Employee Information A# (A00123456) An A with 8 digits following PING 6 digits Used to login to lobopass.sulross.edu

Lobo ID Username (abc12xy) Used to login to My.sulross.edu

LoboPass lobopass.sulross.edu Account Information Password Reset Use A# & Pin to login

Helpdesk ext. 8888 LTAC@sulross.edu

MySRSU my.sulross.edu Employee Dashboard Blackboard Banner Email OneDrive and more!

M365 Office Applications SharePoint Word OneDrive Excel PowerPoint Teams Access The option to install on personal devices

Adobe Creative Cloud Adobe Acrobat to edit PDFs Adobe Sign to create forms and send for signatures





Office of Information Technology Email Best Practice

Sul Ross Email SR email primary abc12xy@sulross.edu and may have an alias first.last@sulross.edu. All emails addresses are on our website and are available to the public. SR email accounts are deleted once employee status has been set with a termination date. This will delete all emails and will not be able to be retrieved.

Any and all business communication should be communicated using your SR email address. Personal email should be used for all other communication like banking and bills.

Conditional Access is for employees who have to leave the country and need access to their accounts. This request can be submitted via email to ltac@sulross.edu for access to be granted.

Phishing attempts and SPAM emails: Phishing emails are actively aiming to steal your login credentials and other sensitive data. SPAM is unsolicited and unwanted junk email that can be damaging if you open or respond.

If you receive an email that you think is a phishing attempt please forward the email to abuse@sulross.edu.

Helpdesk ext. 8888 LTAC@sulross.edu





Office of Information Technology

Where to find us

OIT Main Office ACR 202 Helpdesk Office ACR 105 Del Rio Campus T304 Eagle Pass D119 Uvalde B106

Submitting a ticket for assistance

Email: Itac@sulross.edu Phone: ext 8888 LTAC: Itac.sulross.edu login with your email address and password mySRSU: login with your Lobo ID, scroll down to the bottom and click on Submit a Ticket

Helpdesk ext. 8888 LTAC@sulross.edu



