



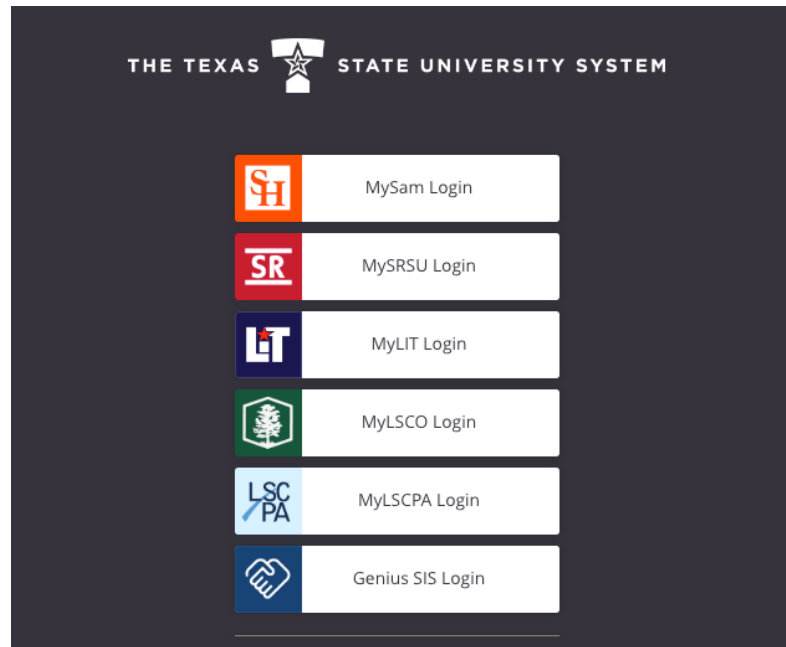
Lobo Onboarding – SR Technology Orientation (STARRING: SRSU Blackboard Ultra)

Tim Parsons
SRSU Instructional Services / SRSU Blackboard Support

Wednesday, August 21st, 2024



TSUS Shared Services Partnership



As of 2024 our current TSUS Partnership schools in the system are:
SHSU, SRSU, Lamar Institute of Technology, Lamar Port Arthur, and Lamar Orange.

TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

SHSU Online Team



Dr. Ruth Chisum – Assistant Vice President for Online Operations

Ricki Lee Hodges Neri – TSUS Blackboard Master Administrator

Ray Scheel - Assistant Director for Course Development

Jacob Spradlin - Director of Online Instructional Development and Support

Daniel Walker - Director for Online Technology Support Operations

Rachel Scherer - Senior Instructional Designer

SRSU Blackboard Support Team



Tim Parsons & Rachel Carvajal – SRSU Blackboard Admins & Instructional Design Support



TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University



SRSU Instructional Services / Blackboard Events

Our major, year-round, SRSU Instructional Services all-campus event is our live and virtual “Brown Bag” presentations and workshops.

Since 2003/2004, we have been providing these informational Brown Bags every semester as either live events on the Alpine and Del Rio/Eagle Pass/Uvalde campuses, or virtual events to all campuses.

Fall 2024 Brown Bag dates will be announced soon!



Benefits of Shared Services for SRSU

Once SRSU joined the TSUS Shared Services Blackboard environment our faculty gained access to resources previously unavailable to us. A few of the features, tools, and services available to us are:

- **Kaltura Lecture Capture and My Media area** (a lecture capture solution that is simple, streamlined, and integrated with Blackboard that comes with a faculty & student custom media library integrated into SR Blackboard)
- **Respondus LockDown Browser & Monitor** (a test integrity and test proctoring solution integrated with Blackboard)
- **LinkedIn Learning** (provide 13,000 online training courses over all areas and will be available to SRSU faculty, staff, and students through Blackboard)
- **Turnitin Studio** (anti-plagiarism tool that can be integrated into Blackboard assignments, we also have had the **SafeAssign** anti-plagiarism tool at SR for many years)
- **Voicethread** (interactive collaboration and sharing tool)
- **Tutor.com** (online Tutoring covering all disciplines – Tutor.com link in all fall courses)

Upgraded Faculty-Student Support

Because of our Shared Services Partnership, our SRSU online faculty and students gained improved support services & new resource areas.

24 x 7 Blackboard Support hotline for SRSU Faculty & Students

- SRSU 24x7 Blackboard Online Support Desk and toll-free hotline.

Lobo Technology Assistance Center (LTAC) for SRSU Faculty & Students

- SRSU LTAC Help Desk and toll-free hotline.

Who should I contact?

Online Support Desk

☎ 888.837.6055

✉ blackboardsupport@sulross.edu

Available: 24/7

- Logging into Blackboard
- Questions about Blackboard tools/software
- Trouble with tests/quizzes/assignments
- Error messages on Blackboard
- Online course video problems

Lobo Technology Assistance Center (LTAC)

☎ 888.837.2882

✉ techassist@sulross.edu

Available: Monday-Friday 8 a.m. - 5 p.m.

- Logging into your mySRSU/Banner/SRSU email
- Campus computer, computer lab, or campus Wi-Fi issues
- Security concerns with your SRSU or VPN account
- Questions about Office 365 or OneDrive



SRSU Office of Information Technology Team



Jacob Fuentes – Chief information Officer

George Hernandez - Director OIT Operations RGC

Paula Arredondo – Director of Networking Services

Paedric Rayburn – Network Specialist

Carlos Guzman – Network System Admin

Sarah Sheffield – Information Security Specialist

Dominick Percoco – Director of Academic Technology

Scott Polk – LTAC Helpdesk Coordinator

Santana taranga – Control Systems Technician

Juan Garza - Technical Support Specialist II RGC

Giselle Garcia- Technical Support Specialist II RGC

Sindy Ortiz -Technical Support Specialist II RGC

Manuel Martinez – Technical Support Specialist II ALP

Pedro-Alcario Garcia – Technical Support Specialist II ALP

Andrey Dubovik – Technical Support Specialist II ALP



Losing Zoom – Overview of MS Teams & Bb Collaborate

- Day-to-Day Internal Communication
- SRSU Departmental / Program / Office Meetings, etc.
- SRSU Committee / Organizational meetings
- Internal or Departmental Training
- Online Student Tutoring / Counseling
- SRSU Administrative / Business Uses



- Virtual Blackboard Class Meetings & Lectures
- Hybrid Course Lecture Component
- Covid / Quarantine Solutions for F2F



Integrated into SRSU Microsoft Office 365 Environment



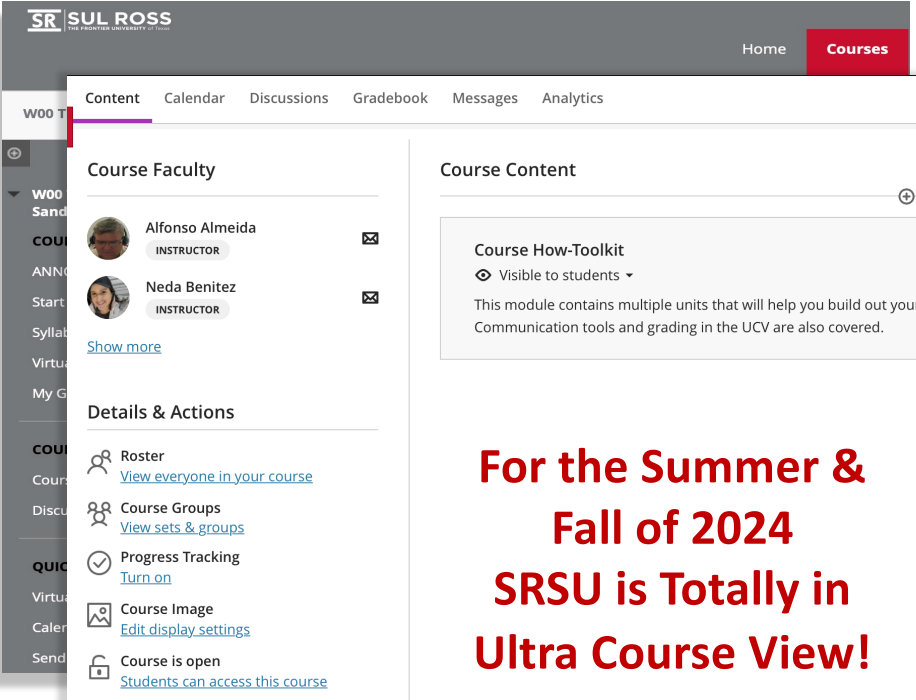
Integrated into TSUS-SRSU Blackboard Environment

QUESTION: What was the timeline been for SRSU's big move to Ultra in 2024?

ANSWER: Our TSUS Partnership have wanted for all partner schools to be completely in Ultra by Fall 2024, **but SRSU made an early "soft launch" to Ultra in summer 2024 based on certain factors.**

Factors in SRSU making an early launch (sum 24):

- 1) Were SRSU Online Faculty Ready?
- 2) Was Faculty Support Optimal for this Move?
- 3) Was our Timing Right?



The screenshot displays the SRSU Ultra course view interface. At the top, the SRSU logo and navigation links (Home, Courses) are visible. Below the navigation bar, the course content is organized into sections: 'Course Faculty' (listing Alfonso Almeida and Neda Benitez as instructors), 'Details & Actions' (including Roster, Course Groups, Progress Tracking, Course Image, and Course is open), and 'Course Content' (featuring a 'Course How-Toolkit' module). The 'Course How-Toolkit' module is visible to students and contains multiple units for building out communication tools and grading in the UCV.

**For the Summer &
Fall of 2024
SRSU is Totally in
Ultra Course View!**

SRSU Instructional Design & Support for Faculty:

SRSU Faculty Instructional Designer Support email: IDSsupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

SRSU Faculty Support email: IDSsupport@sulross.edu.

This SRSU faculty support email goes straight to a pool of TSUS-SHSU Instructional Designers and allows you to get a much faster one-on-one response to your SRSU Blackboard Ultra conversion & Instructional Design issues!

Digital Teaching How-to By Appointment

Schedule By Appointment Ultra sessions for yourself, your program, or even your entire department!

The screenshot displays a Blackboard Ultra course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an 'INSTRUCTOR' label. Below this is a 'Details & Actions' section with icons and links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate. The right column, titled 'Course Content', shows a 'Course How-Toolkit' module with a 'Visible to students' dropdown and a descriptive paragraph.

LOTS of opportunities to work with an ID on your Ultra Courses!

SRSU Instructor Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSsupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

SHSU Online Digital Teaching Webinars for August:

•Some of these new webinars are 30 minute "Ultra Express" mini-session!

8/26 from 2 - 4pm - Bb Ultra Course View Transition Drop-in

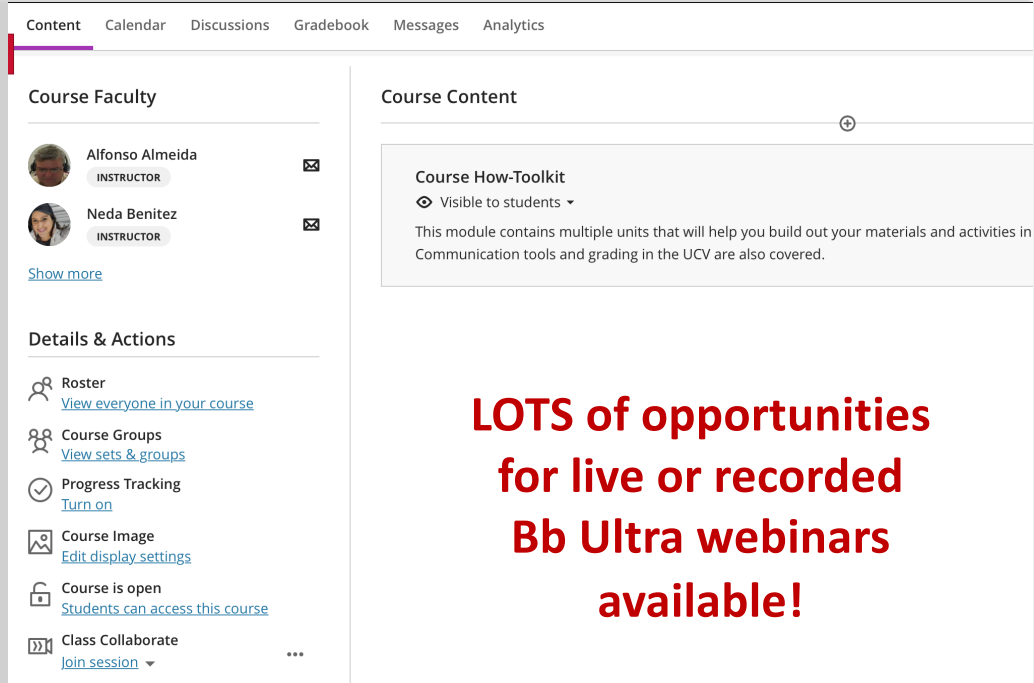
•8/27 at 2pm - Bb Ultra Express - Grading Student Work

•8/28 at 2pm - What's New in Blackboard Ultra

•8/29 at 2pm - Bb Ultra Gradebook for In-Person Courses

Bb Ultra Course View Transition Drop-in Sessions

During 'Transition Drop-In' sessions, **instructors can get one-on-one assistance** with any Bb Ultra questions and in transitioning & restructuring your Ultra courses to make sure they're ready to go.



The screenshot displays the Blackboard Ultra course management interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture, name, 'INSTRUCTOR' role, and a message icon. Below this is a 'Show more' link. The 'Details & Actions' section includes: Roster (View everyone in your course), Course Groups (View sets & groups), Progress Tracking (Turn on), Course Image (Edit display settings), Course is open (Students can access this course), and Class Collaborate (Join session). The right column, titled 'Course Content', shows a 'Course How-Toolkit' module with a visibility icon and the text 'Visible to students'. A description below states: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.'

**LOTS of opportunities
for live or recorded
Bb Ultra webinars
available!**

Ultra Training/Support/Events Coming This Fall:

AVAILABLE TO ALL SRSU FACULTY:

FALL 2024 Ultra Redesign & Certification Cohorts

PERFECT for redesigning a 2025 spring, summer, or Fall course in Ultra!

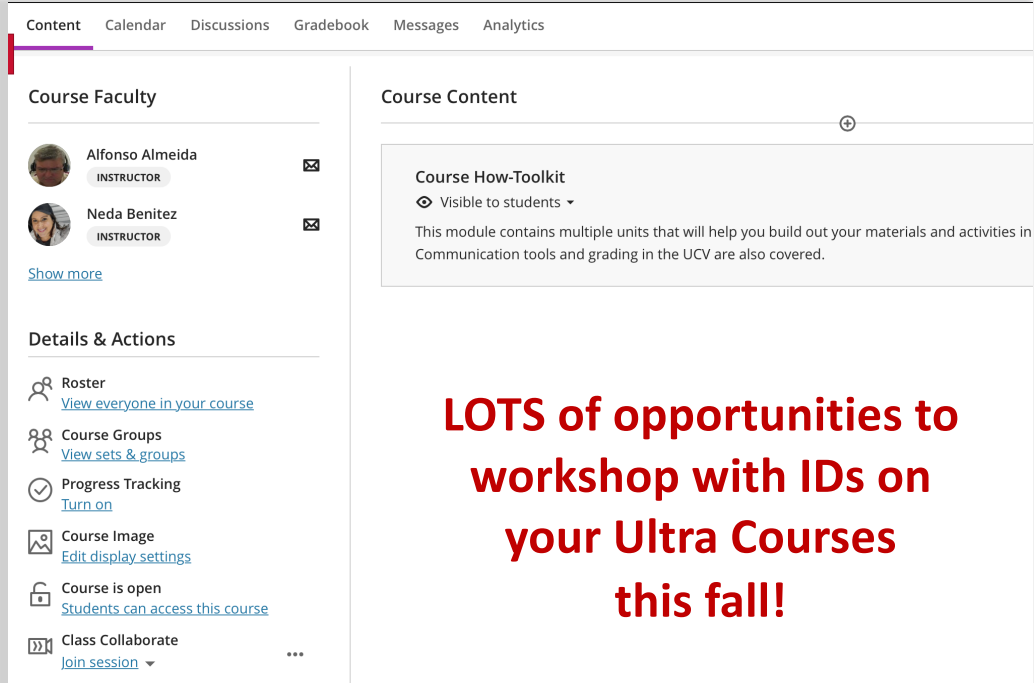
- **Cohort 1:** 09/09/24 - 10/11/24 (10 SRSU seats available)
- **Cohort 2:** 10/21/24 - 11/22/24 (10 SRSU seats available)

Enrollment is Now Open! \$500 completion stipend!

COMING IN SEPT/OCT :

Live/In-Person On-Campus Instructional Services Brown Bags!

Dates for **ALPINE CAMPUS & EAGLE PASS CAMPUS** Brown Bags will be announced **SOON**.



The screenshot displays a course management interface with the following sections:

- Navigation:** Content, Calendar, Discussions, Gradebook, Messages, Analytics.
- Course Faculty:** Lists two instructors: Alfonso Almeida and Neda Benitez, each with an email icon and a "Show more" link.
- Course Content:** Shows a "Course How-Toolkit" module with a visibility toggle set to "Visible to students" and a description: "This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered."
- Details & Actions:** Includes links for Roster (View everyone in your course), Course Groups (View sets & groups), Progress Tracking (Turn on), Course Image (Edit display settings), Course is open (Students can access this course), and Class Collaborate (Join session).

LOTS of opportunities to workshop with IDs on your Ultra Courses this fall!

Online Bb Ultra Training & Support:

AVAILABLE TO ALL SRSU FACULTY:
Ultra Resources Available in the Faculty Central
"Teaching Online with Blackboard" Organization Site

SPOTLIGHT: In the "Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

- **Ultra 5 Pack of digital teaching webinars**

SPOTLIGHT: In the "TSUS Faculty Development Day" folders for 2023 & 2024 you'll find resources and all ULTRA session recordings from both events!

LOTS of opportunities for live or recorded
Ultra webinars available!

Organization Faculty

- Rachel Carvajal
ORGANIZATION LEADER
- Tim Parsons
ORGANIZATION LEADER

[Show more](#)

Organization Content

- Faculty & Staff Services_
- Ultra Webinar Recordings

Details & Actions

- Roster
[View everyone in your organization](#)
- Progress Tracking
- Class Collaborate
[Join session](#)
- Attendance
[View your attendance](#)

Blackboard Ultra Quick Start Resources

This Module contains Quick Start Guides, Videos, and Walkthroughs for Blackboard Ultra.

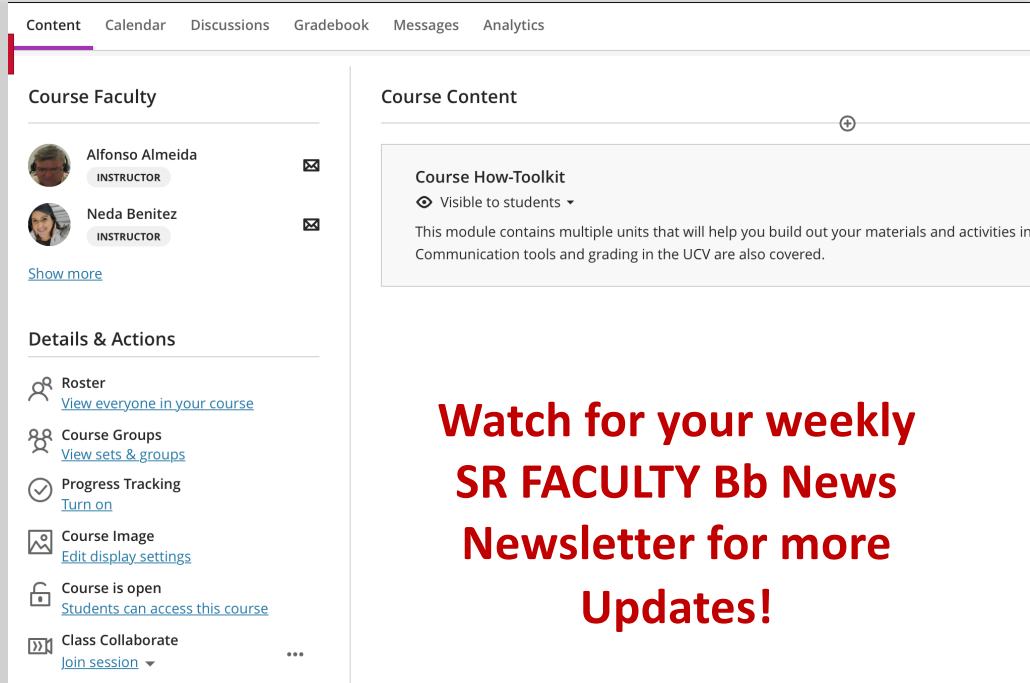
Ultra Training/Support/Events Coming This Fall:

SHSU ONLINE FALL AI CERTIFICATION COHORT: Using Generative AI in Teaching & Learning

This 5-week cohort is fully online and asynchronous, so interact with the course and complete activities at a time of day that is convenient for you!

FALL 2024 Cohort: 9/30 - 11/08
(ENROLL NOW – 10 SRSU SEATS CURRENTLY AVAILABLE)

Enrollment for the Fall 2024 “Using Generative AI in Teaching and Learning” certification cohort is **OPEN!**

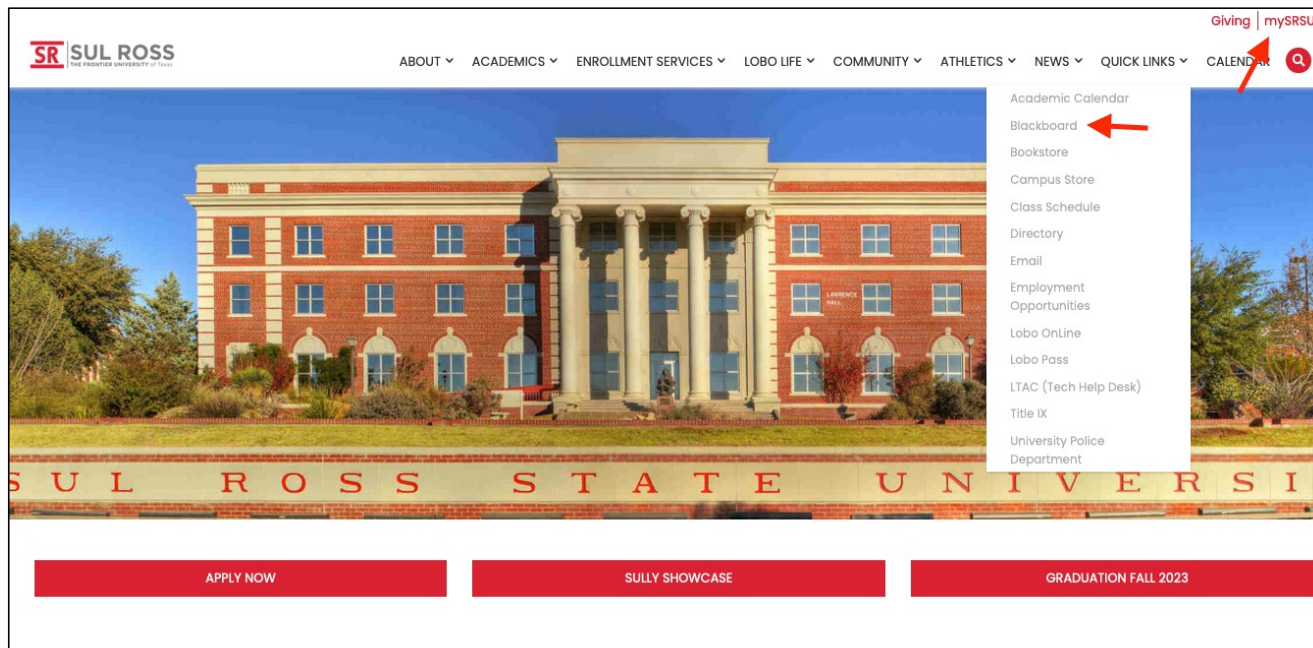


The screenshot displays a Blackboard course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into three sections:

- Course Faculty:** Lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture, name, and INSTRUCTOR role. There are email icons next to each name. A "Show more" link is located below the list.
- Details & Actions:** A list of course management options with icons and links:
 - Roster: [View everyone in your course](#)
 - Course Groups: [View sets & groups](#)
 - Progress Tracking: [Turn on](#)
 - Course Image: [Edit display settings](#)
 - Course is open: [Students can access this course](#)
 - Class Collaborate: [Join session](#)
- Course Content:** Shows a "Course How-Toolkit" module with a visibility icon and the text "Visible to students". Below this, a description states: "This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered."

**Watch for your weekly
SR FACULTY Bb News
Newsletter for more
Updates!**

mySRSU Portal & SRSU Blackboard



Let's go to the SRSU Website!

QUESTIONS?
Q&A time with
TSUS-SRSU Blackboard
Support Team (Tim)!