



VoIP Phone System Star Key(*) Codes Quick Reference Guide
Updated April 10, 2023

*Key	Option
*69	Place a call to the number from which you were last called.
*72 + number	Forwarding all calls to the number entered after *72.
*73	Cancel forwarding of all calls.
*92 + number	Forward all busy or unanswered calls to the number entered after *92.
*93	Cancel forwarding of all busy or unanswered calls.
*94 + number	Forward calls when registration failed to the number entered after *94.
*95	Cancel forwarding fail over service.
*67	Block Caller ID for all outbound calls.
*67 + number	Block outbound Caller ID for a sing call <number>.
*82	Unblock Caller ID for all outbound calls.
*82 + number	Unblock outbound Caller ID for a single call to <number>.
*77	Do not accept calls from anonymous calls (no Caller ID).
*87	Accept calls from anonymous callers (no Caller ID).
*78	Turn on Do Not Disturb (all calls go directly to Voicemail).
*79	Cancel Do Not Disturb.
*57	Disable Call Waiting.
*56	Enable Call Waiting.
*70 + number	Disable Call Waiting only for this call to this specific number (for a single fax or modem call).
*76 + number	Enable Call Waiting only for this call to a specific number.
*30	Disable Call Waiting on all user's lines.
*31	Enable Call Waiting on all user's lines.
*21	Enable Music on Hold.
*20	Disable Music on Hold.

Phone System: <https://srsu.voipbxsite.net/App>

- To reset your User ID or Password please submit an LTAC ticket and OIT staff can assist in resetting these links.
- The CALLBLAST tab on the VoIP website has a lot of useful tips on forwarding phone calls.